

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, 5 November 2020 12:48 PM  
**To:** CHRISLIM@MSFIRSTCAPITAL.COM.SG  
**Cc:** Admin A; KARENTAN@MSFIRSTCAPITAL.COM.SG; Jia Le (LKK Auto)  
**Subject:** RE: SURVEY ASSESSMENT - D20004474MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHC8487R (OI : FCI - D20004474MFSH) and SMJ3128P (TP : LKK REF - CC4/FCI20012067/T1da3) on 01/11/2020  
**Attachments:** TP\_ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

**YOUR REF: D20004474MFSH**  
**LKK REF: CC4/FCI20012067/T1da3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMJ 3128P on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

**Meanwhile, kindly provide a copy of your insured's Accident Video for our necessary action**

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Wednesday, 4 November 2020 3:10 PM

**To:** 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** CHRISLIM@MSFIRSTCAPITAL.COM.SG

**Subject:** RE: SURVEY ASSESSMENT - D20004474MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 4 November, 2020 3:07 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [CHRISLIM@MSFIRSTCAPITAL.COM.SG](mailto:CHRISLIM@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT - D20004474MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**