



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG20012053/Kbs3

Our ref: JO202011-0089

WITHOUT PREJUDICE

Dear Sir/Mdm,

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Accident involving GBK3002T and SLJ6037K on 29/10/2020

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Repair tax invoice
- 2) Letter of authorization
- 3) LTA search receipt


As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	2,514.50
2) Loss of Use (6days x \$100.00)	\$	600.00
	\$	3,114.50
	- 50%	\$ (1,557.25)
	\$	1,557.25
3) LTA search fee	\$	7.45
Total	\$	1,564.70

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards


Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 6453 7944

Email: cityauto@singnet.com.sg



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RE: LETTER OF AUTHORIZATION

Name of owner: GOH POEY SENG NRIC: S1018100C

Address: 12 TAI THONG CRESCENT # 11-19 SINGAPORE 347846

Name of Driver: GOH POEY SENG NRIC: S1018100C

Address: 12 TAI THONG CRESCENT # 11-19 SINGAPORE 347846

Accident on 29/10/2020 Involving GBK3002T AND SLJ6037K

At/along CAIRNHILL RISE

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle HYUNDAI TUCSON at my/our request I/We the above owner of Motor Vehicle No: SLJ6037K do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

* In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: GOH POEY SENG

Date: 3/11/20

Witness Signature: CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Date: 03/11/2020

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CITY AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,560.00** (Global Sum) for vehicle no. **SLJ 6037K** that was damaged pursuant to the accident which occurred on **29/10/2020** (date) along **CAIRNHILL RISE** (location) involving vehicle no/s **GBK 3002T**.

This is pursuant to the inspection conducted on **09/11/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOH POEY SENG** (the third party claimant”) of vehicle no. **SLJ 6037K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ 6037K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1st (day) of JUNE (month) 2022 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 4266 Fax: 6453 7944

Signed by “the workshop” (with chop)



CITY AUTO PTE LTD

One Stop Automotive Solution

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TAX INVOICE

Tax Invoice : I202204-000051

Date : 01/04/2022

Vehicle No. : SLJ6037K

Make / Model : HYUNDAI TL TUCSON 2.0 GLS AT
2WD

Mileage (km) : 34325

Chassis No. : KMHJ3813MHU365900

Accident Date : 29/10/2020

Claim No. : CC4/AIG20012053/Kbs3

Reference : JO202011-0089

Policy No. : DMPG19011713

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY #07-16
SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

S/No. Particular	Amount
	<u>S\$</u>
* Lumpsum repair	1,175.00

Total S\$: 1,175.00

GST @ 7% S\$: 82.25

Grand Total S\$: 1,257.25

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Nov 2020 / 09:54:30

Receipt Date/Time : 03 Nov 2020 / 09:52:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201103-000621

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK3002T As at 29 Oct 2020/14:35:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBK3002T Enquiry Fee 20201103095050050233	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX1588	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 31 August 2021 12:46 PM
To: JONATHAN_GOH@TANCHONG.COM
Cc: KHYE.RULEZ24@GMAIL.COM
Subject: ACCIDENT INVOLVING SLJ 6037K AND GBK 3002T ON THE 29/10/2020
Attachments: PIR.JPG

METAQUIP TC INDUSTRIAL PTE LTD (BY EMAIL ONLY)
Driver : MOHAMED KHAIRUL BIN MOHAMED YUNOS

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 6037K AND GBK 3002T ON THE 29/10/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, the liability is down 50% on both parties .There is also a Police Investigation Results attached for your reference. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Nov 2020 14:04	Clim Dtl Modified	Claimant's Name: -> GOH POEY SENG.	[A] Lee Su Li
2	04 Nov 2020 14:04	Clim Veh Model Changed	(205212) HYUNDAI TUCSON 2.0 GLS (A).	[A] Lee Su Li
3	04 Nov 2020 14:04	Clim Created	Reg No: SLJ6037K. Acct Date: 2020/10/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (HQ)	[A] Lee Su Li
4	04 Nov 2020 14:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	04 Nov 2020 14:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/13	[A] Lee Su Li
6	04 Nov 2020 14:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	04 Nov 2020 14:04	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	04 Nov 2020 14:05	Label Added	(19):Fastlane.	[A] Lee Su Li
9	04 Nov 2020 14:05	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	11 Nov 2020 14:00	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
11	16 Dec 2020 15:24	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	07 Jan 2021 17:57	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
13	07 Jan 2021 18:03	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
14	08 Jan 2021 10:52	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
15	11 Jan 2021 16:27	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
16	27 Jan 2021 16:13	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
17	20 Dec 2021 11:01	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
18	22 May 2022 23:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	22 May 2022 23:00	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	22 May 2022 23:00	Clim Dtl Modified	JPJ Reg. Date: -> 2016/12/19.	[A] JOANNE LEE KHANG MIN
21	22 May 2022 23:00	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	24 May 2022 09:27	Adj Mandate Request	Cur.Req:1564.70:Liability: 50% *Quantum: \$1,564.70(all-in). *For your approval please.	[A] CHEW HSIAO TONG
23	24 May 2022 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/13	[I] MdNoor, Norsiah
24	24 May 2022 10:32	Adj Mandate Set	Approved:1564.70.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[05/11/2020 09:17] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2628791	04 Nov 2020 14:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLJ6037K	GBK3002T	11.00
2654580	16 Dec 2020 13:49:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLJ6037K	CHUA ZHEN LI	xx.xx
2794922	22 May 2022 23:00:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ6037K	GBK3002T	11.00

