

# Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934  
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E  
GST No. M20098505-2

## LETTER OF DEMAND

Your Ref: D20004152MATH/CTPL  
Our Ref: SMT202P  
To: Ms Jini capital

Dear Sirs,

ACCIDENT INVOLVING SMT202P & SMD 6978Z ON 14/09/2020

We are claiming on behalf of our client Zan Li Kong AKA owner of

vehicle number SMT202P involved in accident on SMD 6978Z

with vehicle SMD 6978Z along/at 716A Tampines St 71 # MSCP.

Description of claims:

Cost of Repairs \$ 2907.19 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 3 Days = \$ 360

Medical Fee \$ - (Incl 7% GST)

Search Fee \$ 7.45 (Incl 7% GST)

TOTAL \$ 3274.64

We are claiming in full and final settlement of \$ 3274.64 payable to Volkswagen Centre Singapore.

**Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)**

Dated this 12/10/2020 of \_\_\_\_\_

# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial Vehicles

## Tax invoice

Page 1/2

Document no. 12033022762  
Document date 26-11-2020  
Customer no. 5211041856  
Customer GST-ID 195000106C  
Dealer 30001  
Job order number 2020030579/ 1  
Job order date 13-11-2020  
Service Advisor TIOW CHUAN CHEE

Company  
MS  
FIRSTCAPITAL INSURANCE  
6 RAFFKES QUAY  
#21-00  
Singapore 048580

Customer Details:  
Mr  
TAN  
LI RONG, ALAN  
(CHEN LIRONG, ALAN)  
BLK 709 TAMPINES ST 71  
#10-118  
SINGAPORE 520709

License plate SMT2022P	Model code NS73KCP3	First registration 28-02-2020	VIN TMBKC7NSXL8506329	Model Kodiaq Amb Plus 1.4 I TSI 110kW -WC MY20	Mileage 12,039
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
565807061 9B9	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
565854732 9B9	Front Spoil	1	pcs.	425.00	#1	425.00	454.75
	Trim For W	1	pcs.	172.00	#1	172.00	184.04
	RHF WHEEL ARCH LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	MS FIRST CAPITAL DIRECT SETTLEMENT DOA : 14/09/2020 TP VEH : SHD6978Z SURVEY BY : LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	2,237.00	7%	190.19	2,717.00	2,907.19
<b>Total</b>	<b>480.00</b>	<b>2,237.00</b>		<b>190.19</b>	<b>2,717.00</b>	<b>2,907.19</b>

Customer

*12/01/2021*



Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



ŠKODA

Commercial  
Vehicles

## Tax invoice

Page	2/2
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Company  
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6 RAFFKES QUAY  
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Customer Details:  
Mr  
TAN  
LI RONG, ALAN  
(CHEN LIRONG, ALAN)  
BLK 709 TAMPINES ST 71  
#10-118  
SINGAPORE 520709

License plate	Model code	First registration	VIN	Model	Mileage
SMT2022P	NS73KCP3	28-02-2020	TMBKC7NSXL8506329	Kodiaq Amb Plus 1.4 I TSI 110kW -WC MY20	12,039

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Oct 2020 / 13:13:02

Receipt Date/Time : 22 Oct 2020 / 13:13:02

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201022-001705

Previous Receipt No. :

<b>S/N</b>	<b>Item Description/ Business Transaction Reference No.</b>	<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
Result of Insurance Enquiry - SHD6978Z				
As at 14 Sep 2020/02:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHD6978Z			
	Enquiry Fee	7.00	0.49	7.49
	20201022131102136629			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	430092XXXXXX9738	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Automotive Pte Ltd

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G  
GST Reg. No.: M2-0088864-2

**Main Office:** Mova Building, No. 22, Jalan Kilang, Singapore 159419  
Tel: (65) 6476 3333 Fax: (65) 6271 5891

**Fan Yoong Branch:** No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6262 3377 Fax: (65) 6264 3151

**Workshop Dept:** Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722  
Tel: (65) 6272 3892 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888

**Mr TAN LI RONG ALAN**  
BLK 709 TAMPINES ST 71  
#10-118  
Singapore 520709  
Tel: 98913233

**Tax Invoice**

**Inv No. :** RKL20110169

**Date :** 24 Nov 2020

**Ref :** B16108

**Currency :** SGD

**Terms :** COD

**RA No. :** RKL20110096

**Veh No. :** SKQ8473X

**Sales :** Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 24/11/2020 to 27/11/2020 SKODA OCTAVIA : SMQ1214A DRIVEN BY : TAN LI RONG, ALAN YOUR REF : VW-ALEX-SMT2022P	3.00	DAY	112.15	336.45

**Remarks:**

VW-ALEX-SMT2022P

This is a computer generated document. No signature is required.  
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.  
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /  
Account No.: 524-067097-001

Subtotal : S\$ 336.45  
GST 7.0% : S\$ 23.55  
**Total : S\$ 360.00**  
Paid : S\$ 360.00  
Outstanding : S\$ 0.00

RECEIVED 27 NOV 2020

RA Number: RKLR20110096 ✓

**Rental Details**

Vehicle : SKODA OCTAVIA 1.4 AMBITION  
Make/Model : TSI (A)  
Vehicle No. : SMQ1214A  
Date/Time Out ✓ : 24 Nov 2020 | 0943  
Date/Time In ✓ : 27 Nov 2020 | 0943

**Hirer**

Name : TAN LI RONG ALAN  
Address : BLK 709 TAMPINES ST 71 #10-118 Singapore 520709

**Named Driver**

Name : TAN LI RONG ALAN  
Address : BLK 709 TAMPINES ST 71 #10-118 Singapore 520709

Identity Card No : S8424283G

Date of Birth : 20/08/1984

Driving License :

Date of Issue : 11/04/2006

Country of Issue :

Tel : 98913233

Nationality : SINGAPOREAN

Expiry Date :

**Additional Driver**

Name :

Address :

Identity Card No :

Date of Birth :

Driving License :

Date of Issue :

Country of Issue :

Tel :

Nationality :

Expiry Date :

**Excess Amount**

Singapore : Malaysia  
\$ 2,500.00 / Accident : \$ 3,500.00 / Accident  
3 years accidents : NO

**Rental Charges**

Months @ \$ : Per Month  
Weeks @ \$ : Per Week  
3 Days @ \$ : 112.15 Per Day  
Hours @ \$ : Per Hour

**Sub-Total(1)** : \$ 336.45  
GST @ 7.00% : \$ 23.55  
**Total Charges** : \$ 360.00

**Pre-Payment**

Downpayment and Deposit : \$ 0.00  
Sales-In Charge : Michelle Lee

**Remarks**

**Collection/Delivery Information**

Collection : delivery  
Collection Date : 24/11/2020 09:45  
Site Contact :  
Site Location : VW BODY AND PAINT

I fully understand and agree to the terms and condition set out in the Rental Agreement. Any information provided by me in connection to this agreement is true.

Hirer's Signatory / Company stamp

Authorised Signatory

Date & Time

# Volkswagen Centre Singapore



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SM720MP and SHD 69782 on 14/09/2011  
Own vehicle's number Other vehicle's number Date of accident  
 along 716 Tampines STH # MSLP  
Accident location

Biz Reg. No. 53103069E  
 GST No. M20098505-2

BY THE LETTER OF AUTHORITY, I/we, Yan Li Peng, AAW  
Name of Policy Holder & IC / Passport number  
 of S XXXX 2839 owner of Vehicle Registration

Number SM720MP hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**  
Own vehicle's number  
 (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \* my / our name(s) on \*my / our behalf to do all or any of the following:

- To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number P238899 taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
- To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
- For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
- Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 14 of the month 11 Year 2011

Signed & Delivered By: [Signature]  
Policy Holder

Witness By: \_\_\_\_\_



**DISCHARGE VOUCHER**

I / We Yan Li Rong, Alan (Passport No. Sxxxxx2836) the  
owner of vehicle number SMT2024 hereby accept from

\_\_\_\_\_ (Insurance Company) the sum of  
\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SMT2024 & SHD 6982 along 716 Tampines St 71 #MSCP  
on 14/09/2020.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

\_\_\_\_\_.

Dated this on \_\_\_\_\_ (DD/MM/YYYY)

\_\_\_\_\_  
(Signature of owner / Company stamp)

Name : Yan Li Rong, Alan

NRIC No. : Sxxxxx2836

Date : 27/11/2020