

Hi everyone,

First of all, i would like to thank all the participants who attended the Zoom Meeting held on the 26th June 2020 (Alignment and Understanding of Estimate and Repair Cost), namely ,

Miss Nora Khai Premium Automobile
Mr Johnny Boo Premium Automobile
Mr Allan Wu Premium Automobile
Mr Chang Chee Sing Premium Automobile

Mr Lim Kok Chong AIG
Mr Victor Lau AIG

Mr Adrian Ling LKKAutoConsultants

We had a lively exchange and debate on the above mentioned subject and gratitude to all parties involved for the concessions given, a consensus was reached for some of the topics that were discussed and below is a brief summary:

- 1) It is agreed that for Labour "To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy" (thereafter to be named Labour 1) will no longer be applicable for future cases dated 29th June 2020 and beyond, barring certain conditions:
 - i) absence of bumper sensors
 - ii) minor damages involving replacement of bumpers, grilles only
- 2) It is agreed that Labour 1 will be applicable for all cases preceding 29th June 2020, regardless if the bumpers are replaced or resprayed
 - i) Labour 1 will, however, be excluded if the bumper is removed only for the purpose of facilitating the removal of fenders and headlamps, with no spray painting required
- 3) It is agreed that for certain models of the Audi A4, if either of the front bumper reinforcement brackets is replaced, it is mandatory for the lock carrier to be removed to facilitate the replacement and the associated labour charges for the removal of the lock carrier are applicable
- 4) It is agreed that all current labour rates, including daily panel beating rates, per panel spray painting rates (regardless of old or new parts) will remain, until further notice

Regards,

Adrian Ling
LKK AutoConsultants