Shiau Chan (LKKAuto)

Rasul (LKKAuto) From:

Tuesday, 1 December 2020 8:14 PM Sent:

Sayedinah To:

Cc: Kelvin Heng; Shiau Chan (LKKAuto)

RE: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) Subject:

CN TAIPING-FINALIZED

Hi Sayedinah,

Finalised amount of \$12,024.36 / 5 + 4 days = 9 days in total is confirmed

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Sayedinah [mailto:sayedinah@tanchong.com]

Sent: Friday, 20 November, 2020 12:13 PM

To: Rasul (LKKAuto)

Cc: Kelvin Heng; Shiau Chan (LKKAuto); Taufikh (LKKAuto)

Subject: Re: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-FINALIZED

Importance: High

Hi Sir,

attached for your reference and closure. Total working days is 5+4 SUPP.

Thank you very much.

Regards

Savedinah Ali

Service Executive(Insurance Claims)

TC AutoClinic Pte Ltd 25, Leng Kee Road.

Singapore(159097)

HP;92992693 DID:67038515 FAX:+65-64795019

Email:sayedinah@tanchong.com Website:www.tanchong.com

From: Shiau Chan (LKKAuto) < sent: Thursday, 5 November 2020 11:57 AM

To: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>; Sayedinah <sayedinah@tanchong.com>

Subject: RE: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Dear Kah Leong,

Kindly advise the liability status to TP repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) < Rasul@lkkauto.com Sent: Thursday, 5 November 2020 11:23 AM

To: Sayedinah <sayedinah@tanchong.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Shiau Chan

(LKKAuto) < siewsc@lkkauto.com>

Cc: Kelvin Heng < kelvinheng@tanchong.com >

Subject: RE: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Hi Sayedinah,

Aside to Shiau Chan,

Kindly assist

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Sayedinah [mailto:sayedinah@tanchong.com]
Sent: Wednesday, 4 November, 2020 11:43 AM

To: Tan Kah Leong

Cc: SUR; Kelvin Heng; assignments; Rasul (LKKAuto)

Subject: Re: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Importance: High

Hi Sir,

attached marked estimate. Kindly advise liability status soonest. Thank you very much.

Regards Sayedinah Ali Service Executive(Insurance Claims) TC AutoClinic Pte Ltd 25, Leng Kee Road. Singapore(159097) HP;92992693 DID:67038515 FAX:+65-64795019 Email:sayedinah@tanchong.com Website:www.tanchong.com

From: Sayedinah <sayedinah@tanchong.com> Sent: Wednesday, 4 November 2020 10:57 AM

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Kelvin Heng < kelvinheng@tanchong.com >; assignments

<assignments@lkkauto.com> Cc: 'SUR' <sur@lkkauto.com>

Subject: Re: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Hi Sir,

just spoken to LKK. PRS arranged . Thank you very much once more.

Regards Sayedinah Ali Service Executive(Insurance Claims) TC AutoClinic Pte Ltd 25, Leng Kee Road. Singapore(159097) HP:92992693 DID:67038515 FAX:+65-64795019 Email:sayedinah@tanchong.com

Website:www.tanchong.com

From: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 4 November 2020 10:53 AM

To: Sayedinah <sayedinah@tanchong.com>; Kelvin Heng <kelvinheng@tanchong.com>; assignments <assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

WITHOUT PREJUDICE

Dear Sayedinah Ali,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Sayedinah < sent: Wednesday, November 4, 2020 10:45 AM

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Kelvin Heng < kelvinheng@tanchong.com >

Subject: Re: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Hi Sir,

Apology. No 9 Steve Chen.

Regards

Sayedinah Ali

Service Executive (Insurance Claims)

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore (159097)

Hp:92992693 DID:67038515 Fax:65-64795019

Email:sayedinah@tanchong.com

Website: www. tanchong.com

From: Sayedinah < sayedinah@tanchong.com >

Sent: Wednesday, November 4, 2020 10:43:08 AM

To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Kelvin Heng < kelvinheng@tanchong.com >

Subject: Re: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Hi Sir,

No:8 Steve Chen be our choice. Thank you very much.

Regards

Sayedinah Ali

Service Executive (Insurance Claims)

TC AutoClinic Pte Ltd

25 Leng Kee Road

Singapore (159097)

Hp:92992693 DID:67038515 Fax:65-64795019

Email:sayedinah@tanchong.com Website:www.tanchong.com

From: Tan Kah Leong < <u>KahLeong.Tan@sg.cntaiping.com</u>>

Sent: Wednesday, November 4, 2020 10:30:55 AM

To: Sayedinah <<u>sayedinah@tanchong.com</u>>; Kelvin Heng <<u>kelvinheng@tanchong.com</u>>

Subject: RE: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Without Prejudice

Dear Sayedinah Ali,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Tuesday, November 3, 2020 3:46 PM

To: Sayedinah <<u>sayedinah@tanchong.com</u>>; Kelvin Heng <<u>kelvinheng@tanchong.com</u>>; Irene Tay

<irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204165/C02/GBC4801P/TANKL / FW: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY

STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG KEE ROAD S(159097)

Dear Irene,

Please conduct PRS for SMP5352M.

Note: officer in charge – Tan Kah Leong 63896193.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Sayedinah <<u>sayedinah@tanchong.com</u>> Sent: Tuesday, 3 November 2020 12:09 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Kelvin Heng < kelvinheng@tanchong.com >

Subject: SMP5352M-GE-TP(GBC4801P) CN TAIPING-LIABILITY STATUS-PRS-VEHICLE NON DRIVABLE-@25 LENG

KEE ROAD S(159097) **Importance:** High

Hi Claims Team,

kindly arrange PRS soonest @ 25 Leng Kee Road S(159097). Vehicle non drivable. Please also advise on liability status. Thank you very much

Regards
Sayedinah Ali
Service Executive(Insurance Claims)
TC AutoClinic Pte Ltd
25, Leng Kee Road.
Singapore(159097)
HP;92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com