

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 3 November, 2020 10:29 PM
To: Rico 60 Claims; assignments; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: SNM20D204155/C02/PC8097M/TOHHS / RE: PRI Arrangement for SCV 204 C

Without Prejudice

Your Ref: SCV204C
Our Ref: **SNM20D204155/C02/PC8097M/tohhs**

M/s Rico 60 Auto Services Pte Ltd

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SCV204C.(email blow refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Rico 60 Claims <claims@rico60.com>
Sent: Tuesday, November 3, 2020 4:34 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM20D204155/C02/PC8097M/TOHHS / RE: PRI Arrangement for SCV 204 C

Dear Alfred ,

We would like to choose

8. Adrian Ling (LKK)

Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

On Tue, Nov 3, 2020 at 10:37 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: SCV 204 C – Accident Report NOT provided

Our Ref: SNM20D204155/C02/PC8097M/tohhs – Accident NOT reported

Dear Sirs

We refer to your email of 2 November 2020 pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

While waiting for Insured to file report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Chong Boon Sen
Sent: Tuesday, November 3, 2020 9:41 AM
To: Rico 60 Claims <claims@rico60.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204155/C02/PC8097M/TOHHS / RE: PRI Arrangement for SCV 204 C

Dear Alfred,

Please conduct PRS for **SCV204C**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Rico 60 Claims <claims@rico60.com>
Sent: Monday, 2 November 2020 2:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SCV 204 C

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SCV 204 C

Your Insured – PC 8097 M

DOA – 29/10/2020

Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

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