

Summer Lee (LKK Auto)

From: General <general@jklc.com.sg>
Sent: Tuesday, 3 November, 2020 6:47 PM
To: ONG LI LI; MT_Claim_SG; Nivitha (LKK Auto); 'assignments@lkkauto.com'
Cc: Prestina
Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT INVOLVING SFN 4356C & XB 9299B ON 30.10.2020 at about 1700 hours along OPEN CARPARK OF BLK 453 HOUGANG AVENUE 10 Our Ref: 20/20/20/VC05/023842 [External General]

WITHOUT PREJUDICE
OUR REF: JK.20.SFN4356C

Dear Sir/Mdm,

We refer to your letter of even date whereby parties are not agreeable to each other's list of motor surveyors.

Under the circumstances, no Single Joint has been agreed for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: SKM GARAGE & TRADING LLP
10 KAKI BUKIT ROAD 2
#03-31/32 FIRST EAST CENTRE
SINGAPORE 417868
Contact: Ms. YOKE PENG @ 9640 7853 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor

Please initial here after completion of pre-repair inspection.

Thank you.

Name:

Signature:

Date & Time of Pre-repair Inspection:

PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.

We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.

Regards



UEN No. 53394571B

58A Pagoda Street
Singapore 059217

Tel: +65 6980 0135 / 0138
E-mail: general@jklc.com.sg

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 3 November 2020 5:38 PM
To: General <general@jklc.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Prestina <prestina@jklc.com.sg>
Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT INVOLVING SFN 4356C & XB 9299B ON 30.10.2020 at about 1700 hours along OPEN CARPARK OF BLK 453 HOUGANG AVENUE 10 Our Ref: 20/20/20/VC05/023842 [External General]

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We are not agreeable with your proposed surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

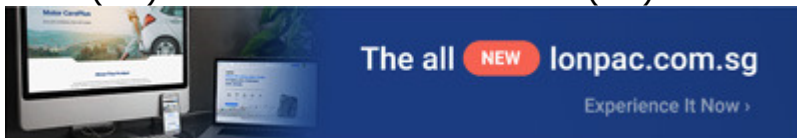
Under the NIMA protocol, you need to provide a list of at least 10 surveyors which you did not. Therefore, we urge you to agree to appoint our surveyor as SJE.

Meanwhile, all our rights are expressly reserved.

Dear LKK

Please arrange survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: General [<mailto:general@jklc.com.sg>]
Sent: Tuesday, 3 November 2020 5:34 PM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Prestina <prestina@jklc.com.sg>

Subject: RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT INVOLVING SFN 4356C & XB 9299B ON 30.10.2020 at about 1700 hours along OPEN CARPARK OF BLK 453 HOUGANG AVENUE 10 Our Ref: 20/20/20/VC05/023842 [External General]

WITHOUT PREJUDICE
OUR REF: JK.20.SFN4356C

Dear Sir/Mdm,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Alan Cheong
2. Amos Ong

Please reply within 2 working days

***PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.
We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.***

Regards



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