

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 6 November 2020 5:30 pm
To: Mavis, Chew; Olea, Maricel
Cc: 'Hor, Yinrul'; 'Abu Kassim, Noor Mariesa'; 'Subramaniam, Divyashni'; Admin-D (LKKAuto); 'Teo, Ericweihong'; SUR; assignments
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020

Dear Mavis/Maricel,

We have conducted vehicle SJT 4425H.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 4 November 2020 9:11 am
To: 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Wednesday, 4 November 2020 9:04 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Wednesday, November 4, 2020 9:02 AM
To: 'sales@garage13.com.sg' <sales@garage13.com.sg>
Cc: motor@iaconsulting.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020

Without Prejudice

Your Reference: SJT4425H
Our Reference : 8250137045SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: sales@garage13.com.sg <sales@garage13.com.sg>
Sent: Tuesday, November 3, 2020 11:23 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: motor@iaconsulting.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; sales@garage13.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow
Impact Analysis Consultant
Andy Ho
Impact Analysis Consultant
Shandy Loh
Impact Analysis Consultant
Michael Yap
Mccoy Pte Ltd
Joshua Ong
Delta-V Consultant
James Ong
Delta-V Consultant
Nick Ng
Delta-V Consultant
Loo Yee Khang
Cozon Engineers
Alex Teo
Cozon Engineers
Denise Yap
Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Regards,
Enn Jie Ying
For and On behalf of Garage 13 Pte Ltd
+65 8797 0013

From: Teo, Ericweihong
Sent: Tue, 3 Nov 2020 11:21:58 +0000
To: sales@garage13.com.sg
Cc: motor@iaconsulting.sg, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM1531E AND SJT4425H ON 01/11/2020
Without Prejudice

Your Reference: SJT4425H
Our Reference : 8250137045SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd

Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: sales@garage13.com.sg <sales@garage13.com.sg>
Sent: Tuesday, November 03, 2020 4:13 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Irene <motor@iaconsultingsg.com>
Subject: [EXTERNAL] ACCIDENT INVOLVING SJT4425H AND SMM1531E ALONG QUEENSWAY TWDS PORTSDOWN AVENUE ON 01/11/2020 11:51HRS

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Enn Jie Ying
For and On behalf of Garage 13 Pte Ltd
+65 8797 0013

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