

Shirley Hiew (LKK Auto)

From: Sun Pin (LKK Auto)
Sent: Wednesday, 18 November 2020 9:53 am
To: Shirley Hiew (LKK Auto)
Cc: SUR
Subject: RE: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]
Attachments: LOG CARD.PDF

Sensitivity: Confidential

Hi Shirley,

MV = \$42,000. Please refer attachment.

Thank you

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, November 18, 2020 9:40 AM
To: Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]
Sensitivity: Confidential

Hi Sun Pin,

Kindly assist to quote the MV based on LPC instruction.

DOA – 12/08/2020

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sun Pin (LKK Auto) <sunpin@lkkauto.com>
Sent: Tuesday, 17 November 2020 4:55 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]

Sensitivity: Confidential

Hi Shirley,

Final amount \$3,400. Repair day 3 days. (L/S, before gst).

Please refer attachment.

Thank you

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Monday, November 16, 2020 5:53 PM

To: Sun Pin (LKK Auto) <sunpin@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: FW: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]

Sensitivity: Confidential

Hi Sun Pin,

Insurance is chasing the paper survey report. Kindly assist soonest.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 3 November 2020 5:51 pm

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]

Sensitivity: Confidential

Dear Sun Pin,

Kindly assist to do Paper Survey. No PRS was done for this case as it is a new case from Lonpac. Documents uploaded in views.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KO SIEW LING <slko@lonpac.com>
Sent: Tuesday, 3 November 2020 3:03 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Subject: TP Second opinion - PC 2045 C; DOL : 12/08/2020; 20/20/20/VC00/314694 [External Confidential]
Sensitivity: Confidential

Lonpac External - Confidential
Without Prejudice

Dear Sirs,

Kindly check on the reasonability of cost of repairs to the claimant’s vehicle vis a vis the circumstances of accident as well as the **market value of the vehicle at the material time of accident.**

Attached please find the following:-

- 1) Claimant’s survey report and photographs.
- 2) Vehicle registration details.
- 3) Police reports.

I will split into few emails as the size is too large.

Thanks and regards,

Ko Siew Ling
CLAIMS DEPARTMENT
LONPAC INSURANCE BHD

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.
Lonpac External - Confidential data is for use by authorised external parties only.

