



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC6/CTI20012004/Kra3
Our ref: JO202011-0040

WITHOUT PREJUDICE

05th February 2021

Dear Sir/Mdm,

CHINA TAIPING INSURANCE (S) PTE LTD
NO. 3
ANSON RD
SPRINGLEAF TOWER
SINGAPORE 079909

Accident involving GBK2192J and SMA9158K on 29/10/2020

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report for SMA9158K
- 2) Repair tax invoice
- 3) Letter of authorization
- 4) GIA search receipt
- 5) Rental agreement receipt

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	7,957.59
2) Loss of Rental (5Days x \$128.40) Include GST	\$	642.00
3) GIA search fee	\$	<u>2.00</u>
Total	\$	8,601.59

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)
Tel: 6453 1235
Fax: 6453 7944
Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
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24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: GOH KEE LEE (WU QILI) NRIC: S7913787A

Address: 43 HINDHEDE WALK # 10-09 SINGAPORE 577973

Name of Driver: GOH KEE LEE (WU QILI) NRIC: S7913787A

Address: 43 HINDHEDE WALK # 10-09 SINGAPORE 577973

Accident on 29/10/2020 Involving GBK 2192J AND SMA9158K

At/along BUKIT PANJANG RING ROAD (IN FRT OF GREEN RIDGE SEC)

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle ALFA ROMEO GIULIA at my/our request I/We the above owner of Motor Vehicle No: SMA9158K do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: Goh Kee Lee

Date: 14 Jan 2021

Witness Signature: CITY AUTO PTE LTD

Blk 8 Sin Ming Road
Name: #01-58/60/62 Sin Ming Ind Est
Singapore 575643

Tel: 6453 1235 Fax: 6453 7944
Date: (Claims Section)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00013632000

Claim No : SNM20D204199/LKKDS

Claimant : GOH KEE LEE (WU QILI)

Amount : S\$ 8,601.59

SINGAPORE DOLLARS EIGHT THOUSAND SIX HUNDRED ONE AND CENTS
FIFTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMA 9158K

Insured Vehicle No. : GBK 2192J

Date of Loss : 29/10/2020

Place of Accident : BUKIT PANJANG RING ROAD BESIDE BEACON PRI SCHOOL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEN AUTO TRADING

Driver Name : ALEX LEE WEI KHEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,957.59
(3) Loss of Use/Rental/Earning	S\$	642.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	8,601.59
	=====	

Claimant Name : GOH KEE LEE (WU QILI)

NRIC No : 57913787A

Signature : _____



Date : _____

30/04/2021



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Attention: MOTOR CLAIM DEPARTMENT

Contact : 62222366

Fax No. : 62247175

Tax Invoice : I202102-000221

Date : 05/02/2021

Vehicle No. : SMA9158K

Make / Model : ALFA ROMEO GIULIA 2.0L BASE

Mileage (km) : 14642

Chassis No. : ZAREAEJN9J7586173

Accident Date : 29/10/2020

Claim No. : CC6/CTI20012004/Kra3

Reference : JO202011-0040

Policy No. : SD20V0717/VPC/R00

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
LIST ITEMS :				
1	Rear bumper	1.0	2,235.00	2,235.00
2	Rear bumper lower diffuser	1.0	2,175.00	2,175.00
3	Rear bumper reflector	2.0	57.00	114.00
4	Rear bumper reinforcement	1.0	257.50	257.50
5	Crossrail	1.0	895.00	895.00
6	Rear bumper side bracket	2.0	40.00	80.00
7	Rear boot cover	1.0	2,135.00	2,135.00
8	Rear boot logo	1.0	131.25	131.25
9	Rear boot emblem - Giulia	1.0	136.00	136.00
List Total :				8,158.75
20% Discount S\$:				1,631.75
				<u>6,527.00</u>
LABOUR :				
- To check wiring and lighting			20.00	20.00
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts			450.00	450.00
- Spray painting on affected & replace parts			440.00	440.00
LABOUR Total S\$:				<u>910.00</u>

Total S\$: 7,437.00

GST @ 7% S\$: 520.59

Grand Total S\$: 7,957.59

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

VEHICLE HIRING AGREEMENT

Workshop: 1/1/2001

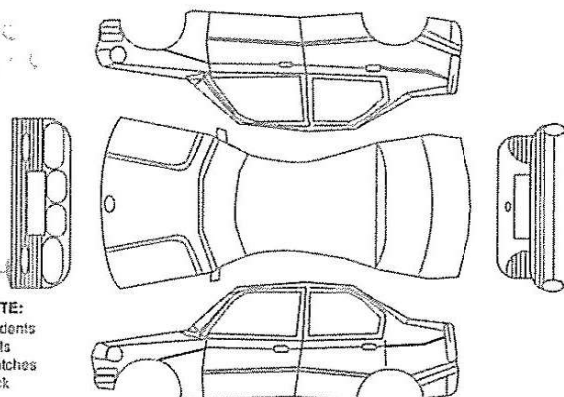
HIRER'S PARTICULARS

Name (as in I/C) Goh Lee Tee
NRIC/Passport No: [REDACTED] Date of Birth: 10/1/1977
Address: [REDACTED] Age: [REDACTED]
S([REDACTED])
Name & Address of Employer
Occupation
Driving Licence No: [REDACTED] Driving Exp: 3/3/2001
Passed Date:
D/L Type: Local/Int'l/Others:

DRIVER'S PARTICULARS

Name (as in I/C)
NRIC/Passport No: [REDACTED] Date of Birth:
Address: Age:
S()
Occupation Driving Exp: Yrs
Driving Licence No: [REDACTED] Passed / Expiry Date:
D/L Type: Local/Int'l/Others: Contact No: [REDACTED]

Hirer's Own Vehicle No: <u>SMA 918A</u>		Replace Veh No:																																	
Loan Vehicle No: <u>[REDACTED]</u>		VR No:																																	
Make & Model: <u>[REDACTED]</u>		Auto/Manual Group:																																	
<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>\$</th> <th>cts</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>5 day @ \$ 120</td> <td>Per day</td> <td>\$ 60 00</td> </tr> <tr> <td>Weekly/Monthly</td> <td>week @ \$</td> <td>Per week/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Others</td> </tr> <tr> <td>CDW/PAI</td> <td>@ \$</td> <td>Per day/Monthly</td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Svc</td> </tr> <tr> <td colspan="2">GST 7%</td> <td>\$ 42</td> <td>00</td> </tr> <tr> <td colspan="2">(A) SUB-TOTAL</td> <td>\$ 642</td> <td>00</td> </tr> </tbody> </table>				CHARGES		\$	cts	Daily	5 day @ \$ 120	Per day	\$ 60 00	Weekly/Monthly	week @ \$	Per week/Monthly		Others				CDW/PAI	@ \$	Per day/Monthly		Delivery/Collection Svc				GST 7%		\$ 42	00	(A) SUB-TOTAL		\$ 642	00
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OR No: <u>[REDACTED]</u>																																			
<table border="1"> <tr> <td>Petrol Level & Surcharge</td> <td>OUT</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td></td> <td>IN</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F		IN						First <u> </u> km FREE per day Excess mileage is chargeable at <u> </u> cents per km																				
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F																													
	IN																																		
TOTAL CHARGES																																			



NON WAIVER EXCESS (Subject to GST): \$ 2000/-

ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : [Signature]

Additional Driver's Signature : [Signature]

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance, in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
11/1/21	12:40 PM	144.72	P. K.	

Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
16/1/21	10:41 PM	204.3	Day	check is 100.00

Hirer's/Driver Signature



TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
GOH KEE LEE 43 HINDHEDE WALK #10-09 SINGAPORE 587973

DATE	INVOICE NO.
18/1/2021	A 42561

V202101-000313
7D (1)
(10K)

DESCRIPTION	VHA NO.	DUE DATE	VEH NO.
	A 42561	18/1/2021	SMP 6621 E
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 11 JANUARY 2021 TO 16 JANUARY 2021 YOUR REF: SMA 9158 K	5	120.00	600.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$600.00	
	GST @ 7%	\$42.00	
	TOTAL	\$642.00	

BKW Rent-A-Car Pte Ltd
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666
ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of BKW Automobile Pte Ltd



bizSAFE

TAX INVOICE

Our Ref No: GR-20-132660

Date of Request: 29/10/2020

Your Ref No:

Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 29/10/2020
Enquiry By Jason Quak Leng Hui
TP Vehicle No. GBK2192J
Accident Date 29/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

-

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20012004/Kra3

25 NOVEMBER 2020

SEN AUTO TRADING
58 CHAI CHEE DRIVE
#05-120
SINGAPORE 460058

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 2192J & SMA 9158K ON 29/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMA 9158K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK
Case Handler
DID: 6841 2157
FAX: 6741 4108
EMAIL: Jaslinkok@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jaslin Kok (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 20 April 2021 9:33 AM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Hi Jaslin,

We refer to email dated 09.04.2021.

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 7,957.59 (\$7,437.00+ 7% GST)
2. Loss of Use (5 days x \$128.40) (w/gst)	\$ 642.00 (5 days x \$128.40)(w/gst)
3. LTA / GIA Search Fee	\$ 2.00
Total	<u>\$ 8,601.59</u>

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 9 April 2021 2:37 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK2192J (CTI) AND SMA9158K (TP) ON 29/10/2020

We refer to the above matter.

It is a Head to Rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "CITY AUTO PTE LTD" at **\$ 8,601.59 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 13,602.52	\$ 7,957.59 (\$7,437.00+ 7% GST)
2. Loss of Use (5 days x \$128.40) (w/gst)	\$ 642.00	\$ 642.00 (5 days x \$128.40)(w/gst)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,246.52	<u>\$ 8,601.59</u>

Surveyor recommended 4 days for repair + 1 PRS = 5 Days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 9 November 2020 4:57 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Mei Kwan,

We attached herewith the accident report for your reference.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, November 9, 2020 4:36 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6841 2157.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 4 November, 2020 1:02 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Mei Kwan,

Insured yet to lodge the accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, November 4, 2020 11:35 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204199/C02/GBK2192J/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 3 November 2020 5:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

We will get back to you on preliminary advice after survey.

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.