

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 9 November, 2020 4:57 PM
To: Mei Kwan (LKKAUTO)
Cc: Claims Dept of CTI; Jia Le (LKK Auto); Admin A
Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020
Attachments: GBK2192J.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Dear Mei Kwan,

We attached herewith the accident report for your reference.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, November 9, 2020 4:36 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6841 2157.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 4 November, 2020 1:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Mei Kwan,

Insured yet to lodge the accident report.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Wednesday, November 4, 2020 11:35 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204199/C02/GBK2192J/LEWLC / FW: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204199/C02/GBK2192J/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 November 2020 5:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBK2192J (OI : CTI - TBA) and SMA9158K (TP : LKK REF - CC6/CTI20012004/da3) on 29/10/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s City Auto Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

We will get back to you on preliminary advice after survey.

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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