

Jasper Chua (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 4 December 2020 5:15 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving GBH5699K (OI) & YP 5838L on 02/11/2020 - Oref: 20/20/20/VC05/023843 *** LKK REF: CC4/LPC20012002/Uba3 [External Confidential]

Lonpac External - Confidential

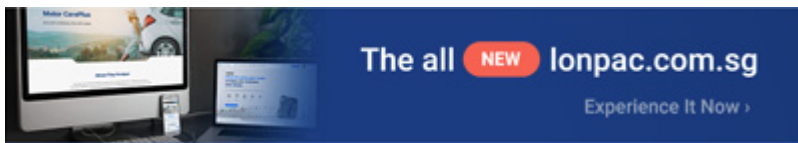
Dear Jasper

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 2 December 2020 9:46 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving GBH5699K (OI) & YP 5838L on 02/11/2020 - Oref: 20/20/20/VC05/023843 [External Confidential] *** LKK REF: CC4/LPC20012002/Uba3

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 9,726.30	\$ 3,424.00

Loss of Use (\$250.00 x 3 days)	\$ 750.00	\$ 600.00	(\$200.00 x 3 days)
GIA	\$ 2.00	\$ 2.00	
Proposed Total	\$ 10,478.30	\$ 4,026.00	

Breakdown of days is as follows:

Recommended repair days	3
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For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 5 November 2020 6:03 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Jasper Chua (LKK Auto) ; Admin A

Subject: RE: New Assignment (PRS) - Accident involving GBH5699K (OI) & YP 5838L on 02/11/2020 - Oref: 20/20/20/VC05/023843 [External Confidential] *** LKK REF: CC4/LPC20012002/Uba3

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle YP 5838L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 3 November, 2020 12:17 PM
To: SUR <sur@lkkauto.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: New Assignment (PRS) - Accident involving GBH5699K (OI) & YP 5838L on 02/11/2020 - Oref: 20/20/20/VC05/023843 [External Confidential]

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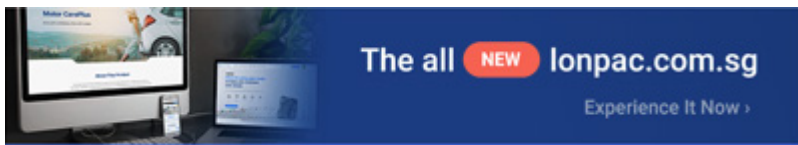
Dear team

Please arrange for a PRS on third party vehicle YP5838L at Fastech Auto soon. They have requested for Marcus Chua.

For your info, our Insured has yet to report the accident to us todate.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, 3 November 2020 11:45 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YP 5838L DOA: 02.11.2020 - Oref: 20/20/20/VC05/023843 [External Confidential]

Without Prejudice

Dear Kenny,

Please arrange (Marcus Chua – LKK) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Tuesday, 3 November 2020 10:23 am
To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YP 5838L DOA: 02.11.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [GBH 5699K.](#)

Date of accident: [02/11/2020](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [YP 5838L.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying
Sent: Monday, November 2, 2020 4:18 PM
To: llong@lonpac.com
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR YP 5838L DOA: 02.11.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBH 5699K.

Date of accident: 02/11/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: YP 5838L.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of
PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors
within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

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