

YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6, #01-49
Autobay Singapore 417883
Tel no.: 9640 2541
Email: dannyskyeo@gmail.com

LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)
Attn: Jasper Chua | Case Handler)

Tax Invoice : 20-033 (R)

Date : 24/11/2020
Vehicle : SMU5971A
Make Model : TOYOTA SIENTA
Accident Date : 30/10/2020 18:00

Particular

COST OF CLAIMS

LUMP SUM Repairs & Labors Costs	\$7,600.00
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Rental Fee x08 Days @\$150.00	\$1,200.00
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Singapore Dollars: Eight Thousand Eight Hundred Only

Total S\$: 8,800.00

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Mr. Danny Yeo See Khim
YSK Auto Workshop

LETTER OF AUTHORISATION

To: YSK AUTO WORKSHOP 18:00
Re: ACCIDENT ON 30/10/2020 INVOLVING VEHICLE NO. SMU5971A AND
SLV43172 ALONG AYE TOWARDS TUNIS

1. I/WE the registered owner of vehicle SMU5971A hereby appoint YSK AUTO WORKSHOP to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to YSK AUTO WORKSHOP including any claim for Loss of Use if a vehicle had been provided by YSK AUTO WORKSHOP during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by YSK AUTO WORKSHOP on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to YSK AUTO WORKSHOP after deduction of their cost on a solicitor & client basis. I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize YSK AUTO WORKSHOP to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/WE undertake to pay YSK AUTO WORKSHOP the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay YSK AUTO WORKSHOP the difference in amount of the repair costs.
5. I/WE authorize YSK AUTO WORKSHOP to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize YSK AUTO WORKSHOP to appoint such a firm of solicitor on my/our behalf as YSK AUTO WORKSHOP deem fit for the purpose of third party/own insurance claim.
7. I/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with YSK AUTO WORKSHOP in writing. And also to inform YSK AUTO WORKSHOP and/or the solicitor appointed by YSK AUTO WORKSHOP on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/WE undertake to either give the said cheque to YSK AUTO WORKSHOP or bank into my/our account and re issue the cheque amount to YSK AUTO WORKSHOP.

DATE THIS 30 DAY OF 10 2020



Signature of Owner

(Company's stamp – if any)



Signature of Witness

Name of Witness:

TAN SIEN LAN

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00007212000

Claim No : SNM20D204168/LKKDS

Claimant : ^{LIM} LEE PEK LOONG, DESMOND (LIN BOLONG, DESMOND)

Amount : S\$8,300.00

DOLLARS EIGHT THOUSAND THREE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMU 5971A

Insured Vehicle No. : SLV 4317C

Date of Loss : 30/10/2020

Place of Accident : ALONG AYE TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWISS CAR RENTAL PTE LTD

Driver Name : SHELIA CHARLOTTE THANGAVELU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,600.00
(3) Loss of Use /Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports /Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,300.00

Claimant Name : ^{LIM} LEE PEK LOONG, DESMOND

NRIC No : S8327605C

Signature :



Date :

20/1/2021

YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6, #01-49
Autobay Singapore 417883
Tel no.: 9640 2541
Email: dannyskyeo@gmail.com

LKK Auto Consultants Pte Ltd
Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)
Attn: Jaslin Kok | Case Handler)

Letter of Demand

Date : 29/12/2020
Vehicle : SMU5971A
Make Model : TOYOTA SIENTA
Accident Date : 30/10/2020 18:00

Particular

COST OF CLAIMS

LUMP SUM Repairs & Labors Costs	\$7,600.00
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Singapore Dollars: Seven Thousand Six Hundred Only

Total S\$: 7,600.00

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Mr. Danny Yeo See Khim
YSK Auto Workshop



Invoice

LIM PEK LOONG DESMOND

Invoice No : GPLIN0002037

Invoice Date : 7/11/2020

Due Date : 7/11/2020

VIA No : 2176

Referral ID : Y011

Description :	Amount
Rental for 8 Day/s @ \$150 per Day \$	1,200.00

Vehicle No : SLR8194J

Vehicle Description : Toyota Wish 1.8X A

Rental Period : 30/10/2020 to 07/11/2020

Total Amount Payable : \$ 1,200.00

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 2176

Invoice No: GPLIN2037

Hirer's Vehicle No:

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) LIM PEK LOON, DESMOND

NRIC / FIN No: S 8327605 E

Address (Res): 61K 3220 SUMANG WALK
405-859 S/F 24322

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth: 9/9/83

Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R) H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: SLR 81943 Replace Veh No:

Mileage Out: 61348 Mileage Out:

Make & Model: TOYOTA WISH 1.8A Auto / Manual

Out: Date 30/10/20 Time: 2150

HIRE / PERIOD EXPIRY Time:

NON WAIVER EXCESS: \$ 3000

CHARGES

Daily 8 @ \$ 150 per day \$ 1200 -

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Extension @ \$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE" FOR REWARDS* USAGE SUCH AS UNIK / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT A CAR PTE LTD.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" ENDING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
7/11	1705				

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 25 November 2020 9:45 AM
To: ENQUIRIES@SWISHCARRENTAL.SG
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLV 4317C & SMU 5971A ALONG/AT AYE TOWARDS TUAS ON 30/10/2020

Our Ref: CC6/CTI20011990/Ara3

SWISH CAR RENTAL PTE LTD- BY EMAIL ONLY **[POLICY HOLDER]**

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 4317C & SMU 5971A ALONG/AT AYE TOWARDS TUAS ON 30/10/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SMU 5971A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver swerved back to 1st lane and hit Third Party from behind. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly assist to submit the following document to enable us to forward them to your motor insurer

- Copy of Driver's NRIC (Front & Back)
- Copy of Driver's driving license (Front & Back)
- Rental Agreement

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: Direct Settlement - Accident Involving SLV4317C (OI : CTI - SNM20D204168) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ara3) on 30/10/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 1/12/2021 5:27 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Without Prejudice

Dear Jaslin

Please proceed with your proposal to settle claim at \$8400 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 11 January 2021 11:55 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLV4317C (OI : CTI - SNM20D204168) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ara3) on 30/10/2020

Dear Adeline

We refer to our email on 30/12/2020.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 30 December 2020 8:42 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLV4317C (OI : CTI - SNM20D204168) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ara3) on 30/10/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLV 4317C (CTI) AND SMU 5971A (TP) ON 30/10/2020

We refer to the above matter.

We seek your approval to offer repairer “YSK AUTO WORKSHOP” at **\$8,400.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 19,569.35	\$ 7,600.00
2. Loss of Rental (8 days x \$150.00)	\$ 1,200.00	\$ 800.00 (8 days x \$100.00)
Total	\$ 20,769.35	<u>\$ 8,400.00</u>

Surveyor recommended 7 days for repair + 1 Sunday = 8 days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 25 November 2020 3:27 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLV4317C (OI : CTI - SNM20D204168) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ara3) on 30/10/2020

Without Prejudice

Dear Jaslin

We are of the view that liability is in favor of third party.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 25 November 2020 10:00 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLV4317C (OI : CTI - SNM20D204168) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ara3) on 30/10/2020

YOUR REF: SNM20D204168

LKK REF: CC6/CTI20011990/Ara3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 5971A on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Liability: 100% BOLA 27

Remarks: Insured swerved back & hit TP from behind

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 3 November 2020 3:16 PM

To: claimsdept@sg.entaiping.com

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLV4317C (OI : CTI - TBA) AND SMU5971AU (TP : LKK REF - CC6/CTI20011990/Ada3) on 30/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 5971A at M/s YSK Auto Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)