

Carine Kek Phei Ser

From: Motor Claim - III
Sent: Thursday, 16 June 2022 3:55 pm
To: III (Letter of Demand); claims_rar@bifrostable.com
Cc: Derrick Tan
Subject: FW: [EXTERNAL] - LOD SUBMISSION: OUR REF: PC 7838 Z ; YOUR REF: SLU 385 L ; DOA: 05/10/2020
Attachments: PC 7838 Z - RENTAL 1.pdf; PC 7838 Z - LOA 1.pdf; PC 7838 Z - LTA Search.pdf; PC 7838 Z 05.10.2020 - GIA.pdf; PC 7838 Z - PROFORMA INVOICE.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sirs,

Kindly forward your letter of demand to lod@iii.com.sg in the future instead of sending it to motorclaim@iii.com.sg.

Thank you.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Claims Dept <claims_rar@bifrostable.com>
Sent: Thursday, 16 June 2022 2:34 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: claims <claims@bifrostable.com>
Subject: [EXTERNAL] - LOD SUBMISSION: OUR REF: PC 7838 Z ; YOUR REF: SLU 385 L ; DOA: 05/10/2020

WITHOUT PREJUDICE

Our Ref : **PC7838Z**
Your Ref : **SLU385L**

15/06/2022
India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 05/10/2020 along ANG MO KIO AVENUE 4 BLOCK 176 OPEN SPACE CAR PARK involving vehicles PC 7838 Z and SLU 385 L

We refer to the above-mentioned accident.

-

We are claiming as per below:-

1.	Repair Cost	\$2,354.00
2.	Loss of Rental for 08 Days x \$250/- per day	\$2,000.00
3.	LTA/GIA Search fee	\$7.45
TOTAL		\$4,361.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,

Ivie
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 05/10/2020 along ANG MO KIO AVENUE 4 BLOCK 176 OPEN SPACE CAR PARK involving vehicles PC 7838 Z and SLU 385 L

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no PC7838Z at my request, I/We, CS & PARTNERS TRADING COMPANY (S) PTE. LTD. ("the claimant") of null (address) bearing NRIC No 2XXXXX614R the owner of motor vehicle no PC7838Z, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 03 day of 02 (month) 20 23 (year)

CS & PARTNERS TRADING COMPANY (S) PTE LTD
201632614R

Signed by "the claimant"

Name: CS & PARTNERS TRADING COMPANY (S)

PTE. LTD.

NRIC No: 2XXXXX614R

Signed by Bifrost Auto Pte Ltd

Name:



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2020D0002052
Claimant Ref : PC7838Z

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,354.00 (repair cost), S\$ 600.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. PC7838Z that was damaged pursuant to the accident which occurred on 05/10/2020 (date) at ANG MO KIO AVE 4 CARPARK (location) involving vehicle no. SLU385L (insured vehicle). This is pursuant to the inspection conducted on 08/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CS & PARTNERS TRADING COMPANY (S) PTE LTD ("the third party claimant") of vehicle no. PC7838Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PC7838Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,961.45 to BIFROST AUTO PTE LTD

Dated this 3 day of February 2023

CLAIMANT:

Signature:

Barabia



Signed by "the workshop" (with chop)

Name:

BIFROST AUTO PTE LTD

NRIC:

201929175W

Address:

6001 BEACH ROAD #22-01 S199589

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.RA.2302013
Inv. Date : 03-02-2023
Ref : 05/10/2020
Terms : 30 Days
Veh. No. : PC7838Z
Make & Model : TOYOTA
HIACE

#	Description	Qty	Rate	Total	Tax
	REPAIR COSTS	1.0	\$2,200.00	\$2,200.00	\$154.00

Subtotal for invoice :	S\$2,200.00
Prevailing GST :	S\$154.00
Total :	S\$2,354.00

On behalf of **BIFROST AUTO PTE. LTD.**

Barabia



(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.



Revolution Automotive Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

THANGARAJ SHIVKUMAR

Rental Invoice

Contact: 8272 4682

Invoice No. : L2011009
Date : 20 Nov 2020
Ref No. : PC 7838 Z
Currency : SGD
Terms : COD
RA No. : -
Veh No. : PC 7890 X

#	Rental Period	Rate	Disc	Amt
1.	Rental (13/11/2020 1700Hrs to 20/11/2020 1700HRs)	2000.00	0.00	2000.00

Total : \$ 2,000.00

Amount Due: \$ -

I agree to the price as listed above and affirm
that the goods are received in good condition.

For Revolution Automotive Pte Ltd



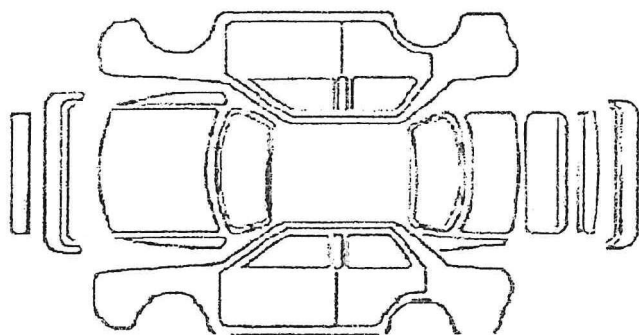


8 Kaki Bukit Ave 4 Premier @ Kaki Bukit
 #01-49 Singapore 415875
 Tel: 6452 4457 Fax: 6452 4584
 Email: enquiry@revoauto.com.sg
 Co. Reg. No.: 201907652D

RENTAL AGREEMENT

R00030

HIRER'S PARTICULAR		Veh. No/Model: PC7838Z / Toyota Hiace High Roof																									
Name: ANAGARAJ SHIVKUMAR.		Rental Veh. No/Model: PC7850X / Toyota Hiace.																									
NRIC/Passport No: 883716046		Date/Time Out: 13/11/20 / 1700hrs.																									
Address: 882 LONDON ST 82 #10-50. SC7308921.		Date/Time In: 20/11/20 / 1700hrs																									
Tel: 8272 4682		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> OUT </div> <div style="text-align: center;"> IN </div> </div>																									
Driving license No:		Exp:																									
ADDITIONAL DRIVER'S PARTICULAR		Milage:																									
Name:		Milage:																									
NRIC/Passport No:		Rental Charges																									
Address:		<table border="1"> <thead> <tr> <th></th> <th>Hours @</th> <th>S\$</th> <th>per hour</th> </tr> </thead> <tbody> <tr> <td>8</td> <td>Days @</td> <td>250</td> <td>per day</td> </tr> <tr> <td></td> <td>Weeks @</td> <td></td> <td>per week</td> </tr> <tr> <td></td> <td>Months @</td> <td></td> <td>per month</td> </tr> <tr> <td colspan="3" style="text-align: right;">Subtotal</td> <td></td> </tr> <tr> <td colspan="3"></td> <td>GST @ 7%</td> </tr> </tbody> </table>			Hours @	S\$	per hour	8	Days @	250	per day		Weeks @		per week		Months @		per month	Subtotal							GST @ 7%
	Hours @	S\$	per hour																								
8	Days @	250	per day																								
	Weeks @		per week																								
	Months @		per month																								
Subtotal																											
			GST @ 7%																								
Tel:		Others																									
Driving license No:		Exp:																									
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		TOTAL CHARGES 2000																									



Physical Damage Excess		Acknowledgement
Singapore - Own Damage	S\$2,000	
Singapore - 3rd Party Damage	S\$2,000	
Malaysia (if applicable)	S\$8,000	
For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)	

IMPORTANT NOTE:

- ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Revolution Automotive Pte Ltd.
- Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.

Mode of Payment:	
Cash/Nets/Cheque/Credit Card:	
Deposit	Deposit
Amount	Refunded
Remarks:	Received by

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

Shivkumar

Hirer Signature/Date

for Revolution Automotive Pte Ltd



Owner Signature/Date

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Nov 2020 / 13:34:56

Receipt Date/Time : 05 Nov 2020 / 13:34:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201105-001727

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLU385L				
As at 05 Oct 2020/06:40:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLU385L			
	Enquiry Fee	7.00	0.49	7.49
	20201105133408773964			
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHC2967L				
As at 02 Nov 2020/22:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
2	Insurance Enquiry - SHC2967L			
	Enquiry Fee	7.00	0.49	7.49
	20201105133408835645			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
	554827XXXXXX7315	eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Nov 2020 14:51	Clim Dtl Modified	Claimant's Name: -> CS & Partners Trading Company .	[A] Jaslin Kok Chin Yi
2	03 Nov 2020 14:51	Clim Veh Model Changed	(206573) TOYOTA HIACE 2.8 D COMMUTER GL (A).	[A] Jaslin Kok Chin Yi
3	03 Nov 2020 14:51	Clim Created	Reg No: PC7838Z. Acct Date: 2020/10/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Work shop: Goldbell Engineering Pte Ltd (Tuas)	[A] Jaslin Kok Chin Yi
4	03 Nov 2020 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	03 Nov 2020 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/12	[A] Jaslin Kok Chin Yi
6	03 Nov 2020 14:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	03 Nov 2020 14:51	Label Added	(30653):Direct Settlement.	[A] Jaslin Kok Chin Yi
8	03 Nov 2020 14:52	Assignment 1st Accessed		[A] Jaslin Kok Chin Yi
9	03 Nov 2020 18:45	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
10	04 Nov 2020 12:50	Clim Dtl Modified	Insured Name: -> KIAN HIAP CONSTRUCTION PTE LTD. Insured ID: -> 198901665E.	[A] Jaslin Kok Chin Yi
11	11 Nov 2020 14:02	Clim Registration Modified	Rep:200248->206088.	[I] Gabriel Wee
12	12 Nov 2020 14:30	Clim Registration Modified	Rep:206088->205965.	[A] HOW MEI KWAN
13	13 Nov 2020 17:51	Adj Adjuster Assigned	KENNETH KONG -> XING GUO QIANG	[A] HOW MEI KWAN
14	05 Apr 2021 14:09	Adj Mandate Request	Cur.Req:0.00:PODS Liability : 100% BOLA 23 Remarks : Insured driver hit parked third party.	[A] CHUA ZHEN LI
15	06 Apr 2021 10:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/12	[I] Priya
16	06 Apr 2021 10:46	Adj Mandate Set	Approved:0.00.	[I] Priya
17	22 Jun 2022 16:15	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/11/12. Mandate Remarks: LOD uploaded for your doing the needful.	[I] Sundari Nagarajan
18	22 Jun 2022 16:15	Adj Mandate Set	Approved:0.00:LOD uploaded for your doing the needful.	[I] Sundari Nagarajan
19	08 Nov 2022 14:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	08 Nov 2022 14:25	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
21	08 Nov 2022 14:25	CIm Dtl Modified	JPJ Reg. Date: -> 2019/04/24.	[A] JOANNE LEE KHANG MIN
22	08 Nov 2022 14:25	CIm Details Notified		[A] JOANNE LEE KHANG MIN
23	11 Nov 2022 11:18	Adj Mandate Request	Cur.Req:3111.45:PODS Liability: 100% BOLA 23 *Quantum: \$3,111.45. Please refer to a djuster report for details. *For your approval please.	[A] Ezlyna
24	11 Nov 2022 11:34	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/11/12. Mandate Remarks: DE report	[I] Priya
25	11 Nov 2022 11:34	Adj Mandate Set	Approved:0.00:DE report	[I] Priya
26	13 Jan 2022 12:08	Adj Mandate Request	Cur.Req:3111.45:PODS Liability: 100% BOLA 23 *Quantum: \$3,111.45. Please refer to a djuster & DE report for details. *For your approval please	[A] Ezlyna
27	16 Jan 2023 09:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/11/12. Mandate Remarks: offer 4 days	[I] Priya
28	16 Jan 2023 09:55	Adj Mandate Set	Approved:2961.45:offer 4 days	[I] Priya

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2628209	04 Nov 2020 08:35:11	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	PC7838Z	SLU385L	11.00
2866097	08 Nov 2022 14:25:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC7838Z	SLU385L	11.00

