

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 11 November, 2020 2:02 PM  
**To:** 'Motor Claim - III'; SUR; Admin A; assignments  
**Subject:** RE: Accident involving PC 7838 Z & SLU 385 L on 05/10/2020 (PRE-REPAIR SURVEY REQUEST)

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 11 November, 2020 1:57 PM  
**To:** Claims Dept <claims\_rar@bifrostauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Cc:** claims <claims@bifrostauto.com>; Lucas Chow <assessment\_ral@bifrostauto.com>  
**Subject:** RE: Accident involving PC 7838 Z & SLU 385 L on 05/10/2020 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [PC7838Z](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Aside to LKK – merimen file already created.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

**From:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>  
**Sent:** Wednesday, 11 November 2020 12:44 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** claims <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Lucas Chow <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>  
**Subject:** Re: Accident involving PC 7838 Z & SLU 385 L on 05/10/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice,

Dear Sir/Ma'am,

We are agreeable for LKK to conduct the survey.  
Our client decided to allow my company to claim.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan  
Motor Claims Department  
Tel: 9329 0237

On Wed, 11 Nov 2020 at 12:01, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sirs,

We have received a survey request from Goldbell Engineering Pte Ltd.

Kindly confirm that your client has decided to change his workshop and if you are agreeable to use LKK as the SJE.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>

**Sent:** Wednesday, 11 November 2020 10:02 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** claims <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Lucas Chow <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>

**Subject:** Accident involving PC 7838 Z & SLU 385 L on 05/10/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, CS & Partners Trading Company (S) PTE. LTD. , to notify you of the aforesaid accident involving our client's vehicle PC 7838 Z and your insured's vehicle SLU 385 L on 05/10/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLU 385 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** IKHWAN (93290237)

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 10/11/2020

PRS ARRANGEMENT (Date & Time) : 11/11/2020 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan

Claims Department

M: 93290237

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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