

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 3 November, 2020 2:15 PM
To: assignments
Cc: Claims Dept of CTI; ying; Chong Boon Sen; jenny.ho@smemotor.com.sg
Subject: RE: SNM20D204162/C02/SGQ4318K/CHNGPW / FW: ACCIDENT INVOLVING VEHICLE SLZ1960T & SGQ4318K DOA ON 02/11/2020

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ying <ying@smemotor.com.sg>
Sent: Tuesday, 3 November 2020 1:57 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; jenny.ho@smemotor.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D204162/C02/SGQ4318K/CHNGPW / FW: ACCIDENT INVOLVING VEHICLE SLZ1960T & SGQ4318K DOA ON 02/11/2020

Dear Adeline,

We would like to choose Marcus Chua (LKK).

Kindly advise liability.

thanks

ying

On 3/11/2020 12:07 pm, Adeline Chng wrote:

Without Prejudice

Our reference: SNM20D204162C02/ SGQ4318K /Chngpw

Your reference: SLZ1960T

Dear Sirs

ACCIDENT INVOLVING SGQ4318K & SLZ1960T ON 02/11/2020

We refer to your email of 03/11/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

- | | |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 3 November 2020 11:37 AM

To: ying@smemotor.com.sg; jenny.ho@smemotor.com.sg; Adeline Chng
<adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204162/C02/SGQ4318K/CHNGPW / FW: ACCIDENT INVOLVING VEHICLE
SLZ1960T & SGQ4318K DOA ON 02/11/2020

Dear Adeline,

Please conduct PRS for **SLZ1960T**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: ying <ying@smemotor.com.sg>

Sent: Tuesday, 3 November 2020 10:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jenny.ho@smemotor.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SLZ1960T & SGQ4318K DOA ON 02/11/2020

Dear sirs / Madam,

Your ref: SGQ4318K

Our ref: SLZ1960T

doa on 02/11/2020

Kindly advise liability.

Kindly let us have your list of surveyor for us to choose.

thanks & regards

YING

----- Forwarded Message -----

Subject: Attached Image

Date: Tue, 3 Nov 2020 09:49:15 +0900

From: ptr2@smemotor.com.sg

To: SME YING <yying@smemotor.com.sg>