

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 19 November 2020 2:33 PM  
**To:** LIMJIEWLIANG@HOTMAIL.COM  
**Subject:** <STANDARD LETTER> OUR REF: CC4/AIG20011984/Aga3 \*\*\* ACCIDENT  
INVOLVING SKZ 5688R & FBN 8872A ON 01/11/2020 \*\*\*

Our Ref: CC4/AIG20011984/Aga3

19 NOVEMBER 2020

**LIM JIEW LIANG**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKZ 5688R & FBN 8872A ON 01/11/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **FBN 8872A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 19 April 2021 2:12 PM  
**To:** Gan, Angiegeokling; Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: Accident involving SKZ5688R and FBN8872A on 01/11/2020 - AIG ref: 7687025104SG003 \*\*\* LKK REF: CC4/AIG20011984/Aga3  
**Attachments:** Repair bill.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Cecilia,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Gan, Angiegeokling <[Angiegeokling.Gan@aig.com](mailto:Angiegeokling.Gan@aig.com)>

**Sent:** Monday, 19 April 2021 2:07 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Accident involving SKZ5688R and FBN8872A on 01/11/2020 - AIG ref: 7687025104SG003

Dear LKK,

We have received LOD from TP solicitors. Attached TP's repair bill for your reference.

Kindly submit your report as soon as possible.

Thank you.

*If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.*

Best Regards,

**Angie Gan**

Complex Claims Examiner