

Summer Lee (LKK Auto)

From: Ginny Sng <gs@mojo.partners>
Sent: Tuesday, 3 November, 2020 12:21 PM
To: Lee, Alex; Bryan Ang (LKKAuto); Melissa Ong; assignments; Celine Fong (LKKAuto)
Cc: Low, Xin Yi; christinatay@reefinvest.com; Seng Choon Kiat; Tan, Audrey; Mendi, Sandjaja; Paranjothy, Michael
Subject: Re: ACCIDENT WITH VEHICLE NO. SLG5562H.

Hi Bryan,

Vehicle is now at 38A Nassim Road, please let me know when will you be sending the surveyor.

Please contact me at 9297 0276, should you need more information.

Thank you,
Ginny

From: "Lee, Alex" <Alex.Lee@marsh.com>
Date: Tuesday, 3 November 2020 at 11:43 AM
To: "Bryan Ang (LKKAuto)" <bryanang@lkkauto.com>, Melissa Ong <mo@mojo.partners>, assignments <assignments@lkkauto.com>, "Celine Fong (LKKAuto)" <celinefong@lkkauto.com>, Ginny Sng <gs@mojo.partners>
Cc: "Low, Xin Yi" <XinYi.Low@marsh.com>, "christinatay@reefinvest.com" <christinatay@reefinvest.com>, Seng Choon Kiat <sengchoonkiat@reefinvest.com>, "Tan, Audrey" <Audrey.Tan@marsh.com>, "Mendi, Sandjaja" <Sandjaja.Mendi@marsh.com>, "Paranjothy, Michael" <Michael.Paranjothy@marsh.com>
Subject: Re: ACCIDENT WITH VEHICLE NO. SLG5562H.

Dear Ginny

Please refer to Bryan's email below and seek your assistance and advice.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

www.marsh.com | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Tuesday, November 3, 2020 10:19:51 AM
To: Lee, Alex <Alex.Lee@marsh.com>; Melissa Ong <mo@mojo.partners>; assignments <assignments@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Cc: Low, Xin Yi <XinYi.Low@marsh.com>; christinatay@reefinvest.com <christinatay@reefinvest.com>; Seng Choon Kiat <sengchoonkiat@reefinvest.com>; Tan, Audrey <Audrey.Tan@marsh.com>; Mendi, Sandjaja <Sandjaja.Mendi@marsh.com>; Paranjothy, Michael <Michael.Paranjothy@marsh.com>; Ginny Sng <gs@mojo.partners>
Subject: RE: ACCIDENT WITH VEHICLE NO. SLG5562H.

Hi Alex

Can advise the location of the vehicle.

Dear Celine / LKK assignment Team

Once location is given, please send surveyor for the accident reporting and OD survey.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Alex <Alex.Lee@marsh.com>

Sent: Tuesday, 3 November 2020 10:17 AM

To: Melissa Ong <mo@mojo.partners>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Low, Xin Yi <XinYi.Low@marsh.com>; christinatay@reefinvest.com; Seng Choon Kiat <sengchoonkiat@reefinvest.com>; Tan, Audrey <Audrey.Tan@marsh.com>; Mendi, Sandjaja <Sandjaja.Mendi@marsh.com>; Paranjothy, Michael <Michael.Paranjothy@marsh.com>; Ginny Sng <gs@mojo.partners>

Subject: Re: ACCIDENT WITH VEHICLE NO. SLG5562H.

Thank you Melissa

I have wrote in the correct email of Bryan as the first one I have written short of some alphabets. My sincere apology.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

www.marsh.com | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

From: Melissa Ong <mo@mojo.partners>

Sent: Tuesday, November 3, 2020 10:14:43 AM

To: Lee, Alex <Alex.Lee@marsh.com>

Cc: bryanang@lkk.com <bryanang@lkk.com>; Low, Xin Yi <XinYi.Low@marsh.com>; christinatay@reefinvest.com <christinatay@reefinvest.com>; Seng Choon Kiat <sengchoonkiat@reefinvest.com>; Tan, Audrey <Audrey.Tan@marsh.com>; Mendi, Sandjaja <Sandjaja.Mendi@marsh.com>; Paranjothy, Michael <Michael.Paranjothy@marsh.com>; Ginny Sng <gs@mojo.partners>

Subject: Re: ACCIDENT WITH VEHICLE NO. SLG5562H.

Hi Alex,

I've copied my assistant Ginny Sng who can help coordinate.

Melissa

On 3 Nov 2020, at 10:12, Lee, Alex <Alex.Lee@marsh.com> wrote:

Dear Melissa

Insurers have assigned Mr Bryan Ang from LKK auto consultant to assist with this matter.

Can we know who can Bryan contact to assist with the reporting and also inspecting of your vehicle. I have copied Bryan into this email for all ease communication.

Please do not hesitate to call me on my mobile if there is anything that you wish to discuss with me.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

www.marsh.com | Follow Marsh on Twitter | LinkedIn | Facebook | YouTube

From: Melissa Ong <mo@mojo.partners>

Sent: Tuesday, November 3, 2020 9:55:48 AM

To: Lee, Alex <Alex.Lee@marsh.com>

Cc: Low, Xin Yi <XinYi.Low@marsh.com>; christinatay@reefinvest.com <christinatay@reefinvest.com>; Seng Choon Kiat <sengchoonkiat@reefinvest.com>; Tan, Audrey <Audrey.Tan@marsh.com>; Mendi, Sandjaja <Sandjaja.Mendi@marsh.com>; Paranjothy, Michael <Michael.Paranjothy@marsh.com>

Subject: Re: ACCIDENT WITH VEHICLE NO. SLG5562H.

There is only very minor damage which will need retouching of the paintwork on SGL5562H.

Thank you

Melissa

On 2 Nov 2020, at 22:45, Lee, Alex <Alex.Lee@marsh.com> wrote:

Dear Xin Yi

Thank you for the email.

Dear Christina

I will proceed to notify MS First Capita Insurance Ltd, the motor insurer for your said vehicle.

MS First Capita might arrange for a motor surveyor to contact you to make necessary arrangement and assist Melissa to lodge the Singapore Accident Statement.

Meanwhile, can we seek your advice whether there is any damage to SGL5562H? If yes, the surveyor will also assist on the claim and guidance to insurer's authorised workshop for the repair.

Once I obtain Insurer further advice, I will revert again.

Thank you.

Regards

Alex Lee, Marsh Global Claims Practice

Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1, Singapore 018960

DID: +65 6500 2758 | M +65 8200 2069 | F +65 6333 8380 | alex.lee@marsh.com

From: Low, Xin Yi <XinYi.Low@marsh.com>
Sent: Monday, November 2, 2020 6:31 PM
To: christinatay@reefinvest.com; Lee, Alex
Cc: Seng Choon Kiat; Melissa Ong; Tan, Audrey; Mendi, Sandjaja
Subject: RE: ACCIDENT WITH VEHICLE NO. SLG5562H.

Dear Christina,

Thank you for your email. We have asked our claims colleague to assist on this matter, copied here is Mr Alex Lee.

Dear Alex,

Over to you. We have attached the CI and Policy Schedule for accident reporting and claims submission. Thank you.

Best Regards,

Low Xin Yi | Corporate Risk Services
Marsh (Singapore) Pte Ltd | 8 Marina View #09-02 Asia Square Tower 1 Singapore 018960
DID: (65) 6411 9652 | F: +65 6333 6511 e: XinYi.Low@marsh.com | w: www.marsh.com |
www.marsh.com | Follow Marsh on [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [YouTube](#)

Broker Innovation of the Year – StrategicRISK Asia-Pacific Risk Management Awards 2019
Broker of the Year – Asia Insurance Industry Awards 2018
Best Insurance Broker – CFO Innovation Awards 2018

<image001.png>

From: christinatay@reefinvest.com <christinatay@reefinvest.com>
Sent: Monday, November 2, 2020 6:00 PM
To: Low, Xin Yi <XinYi.Low@marsh.com>
Cc: Seng Choon Kiat <sengchoonkiat@reefinvest.com>; Melissa Ong <mo@mojo.partners>
Subject: ACCIDENT WITH VEHICLE NO. SLG5562H.

Dear Xin Yin,

Please see email appended below and the attached detailed report made to the Police.

We assume the owner of the damaged vehicle will seek compensation for his repair costs from the owner of the above vehicle.

Our insured vehicle No. SGL5562H may also incur repair costs.

Please advise us the next steps we should take in this matter.

Thank you.

Best regards
Christina

From: Melissa Ong <melissa.ong@me.com>
Sent: Monday, 2 November 2020 3:49 PM
To: christinatay@reefinvest.com

Cc: Seng Choon Kiat <sengchoonkiat@reefinvest.com>

Subject: Fwd: POLICE REPORT T/20201102/7022

Dear Christina,

Can you please send the below police report to the insurance company for my mother's car, which is the Blue Range Rover? Please let me know when you do it. I am in touch with the person whose car I ran into.

Thanks
Melissa

Begin forwarded message:

From: SPF Electronic Police Centre
<SPF_Electronic_Police_Centre@spf.gov.sg>
Subject: POLICE REPORT T/20201102/7022
Date: 2 November 2020 at 15:40:55 SGT
To: ONG CHENG SIM MELISSA <melissa.ong@me.com>

Dear ONG CHENG SIM MELISSA

POLICE REPORT REF: T/20201102/7022

Your police report lodged on 02/11/2020 has been assigned to Investigation Officer **NOR AFFENDY BIN JAFFAR** of **Traffic Police Department Investigation Branch**.

Police will review your report and assess if investigations will be initiated. The Investigation Officer may contact you if more information or clarifications are required.

If investigations are initiated, a preliminary update will be provided to you within 7 working days.

An official copy of your report is attached. Please quote report no. **T/20201102/7022** for future reference.

Should you need to contact the Investigation Officer to provide further information on the case, you may call **65476368** during office hours between 8.30 am and 6.00 pm from Monday to Thursday, and between 8.30 am and 5.30 pm on Friday, or write in via email to Nor_Affendy_JAFFAR@spf.gov.sg. If you require immediate Police assistance, please call the Police Emergency number, '999' or the Police Hotline at +65 6255 0000 (for overseas caller).

Yours faithfully

NOR AFFENDY BIN JAFFAR
Electronic Police Centre
Singapore Police Force
(This is an auto-generated email. Please do not reply to this email.)

<http://www.marsh-asia.com>
<http://www.marsh.com>

<http://www.marsh-asia.com>
<http://www.marsh.com>

<http://www.marsh-asia.com>
<http://www.marsh.com>

<http://www.marsh-asia.com>
<http://www.marsh.com>