

Jasper Chua (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 26 April 2021 5:19 PM
To: Jasper Chua (LKK Auto)
Subject: RE: 9918518817SG

Hi Jasper,

Please proceed.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.sg

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 23 April 2021 13:56
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] 9918518817SG

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

We refer to the matter above.

Case reviewed : TP suddenly encroached into our insured lane.

Based on the video footage and our insured statement , we are in the view that liability is down on TP vehicle.

Kindly have your rejection approval.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 26 April 2021 6:00 PM
To: JWG CLAIMS
Cc: Admin A
Subject: Letter of Demand for Vehicle Number: SJH707J LKK REF : CC4/AIG20011959/Dbs3 / DOA :30/10/2020 / SDJ 2277E
Attachments: SDJ 2277E.JPG; Video - Accident OI.MOV

Without Prejudice

Dear Sir/ Madam,

Please be informed that our principal had further reviewed the matter and based on the video footage and our insured statement, your client vehicle suddenly encroached into our insured lane.

Kindly refer to our insured's statement and video footage as attached for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, 22 April 2021 11:53 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: Letter of Demand for Vehicle Number: SJH707J LKK REF : CC4/AIG20011959/Dbs3

Without Prejudice

Dear Sir/Madam,

Our client does not have the video footage for this accident.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Thursday, 22 April 2021, 08:53:27 am SGT, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

Liability unclear.

Please submit video footage.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Wednesday, 21 April 2021 8:46 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: Re: Letter of Demand for Vehicle Number: SJH707J LKK REF : CC4/AIG20011959/Dbs3

Without Prejudice

Dear Sir/Madam,

Letter of Demand for the stated vehicle was sent on 04 December 2020.

Kindly revert on the status/progress of the stated vehicle's release of discharge voucher.

Looking forward to hearing from you, much appreciated.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8602 4590 | FAX: 6909 9592

On Wednesday, 24 March 2021, 04:07:18 pm SGT, JWG CLAIMS <jwg.claims@yahoo.com> wrote:

Without Prejudice

Dear Sir/Madam,

Please update us on the status of the stated vehicle's LOD.

As my record, the LOD was sent to you on 04 December 2020.