

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, 4 November, 2020 9:45 AM
To: Mei Kwan (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto); Olea, Maricel; Tee, Chee-Wah
Subject: #1178614206SG004#023# Escalating of third party bodily injury - AIG REF: 178614206SG *** LKK REF: CC3/AIG20011947/ba3

Categories: HMK

Dear Mei Kwan,

Thanks for your prompt reply! The OIC for this matter is Tee and he has acted on it.

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building, 78 Shenton Way, #10-00, Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 4 November, 2020 9:24 AM
To: Mavis, Chew <Chew.Mavis@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Olea, Maricel <Maricel.Olea@aig.com>
Subject: [EXTERNAL] RE: Escalating of third party bodily injury - AIG REF: 178614206SG *** LKK REF: CC3/AIG20011947/ba3

This message is from an external sender; be cautious with links and attachments.

Dear Mavis,

AIG ref: 1178614206SG.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, 4 November, 2020 9:18 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Olea, Maricel <Maricel.Olea@aig.com>
Subject: RE: Escalating of third party bodily injury - AIG REF: 178614206SG *** LKK REF: CC3/AIG20011947/ba3

Dear Mei Kwan,

Please let us have our insured VRN and date of accident as the AIG reference you have quoted is incomplete and we are unable to retrieve any records.

Thanks!

Best Regards,
Ms. Mavis Chew
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 3 November, 2020 7:57 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Olea, Maricel <Maricel.Olea@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 178614206SG *** LKK REF: CC3/AIG20011947/ba3

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Dear Sir / Madam,

We refer to the above matter.

Please be informed that third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Jasper 6841 2928

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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