

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 24 November 2020 11:26 am
To: Kenneth Ding
Cc: 'Accounts (Ding Auto)'; SUR
Subject: RE: SMK763U - OD CLAIMS

Dear Kenneth,

According to China Taiping officer, excess is \$100.00 subject to policy T&C.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Kenneth Ding <kenneth.ding@dingauto.sg>
Sent: Monday, 23 November 2020 5:57 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Accounts (Ding Auto)' <accounts@dingauto.sg>; SUR <sur@lkkauto.com>; 'Jenny Lew' <jenny.lew@sg.cntaiping.com>
Subject: RE: SMK763U - OD CLAIMS

Dear Shirley,

Good day to you.

We would like to check and confirm the excess amount as customer will be collecting the vehicle tomorrow.

Please refer to attached insurance policy to confirm the excess amount.

Thank you and we look forward to hear from you soon.

Best Regards,
Kenneth Ding
HP: 92313123

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, November 6, 2020 6:05 PM
To: Kenneth Ding
Cc: 'Accounts (Ding Auto)'; SUR
Subject: RE: SMK763U - OD CLAIMS

Dear Kenneth,

As instructed by our client , please proceed to repair the insured vehicle **SMK 763U** **Not Exceeding Repair Limit \$ 5,800/- (Lump Sum) or whichever lower**, (Excess \$ 100/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Kenneth Ding <kenneth.ding@dingauto.sg>
Sent: Friday, 6 November 2020 5:54 pm
To: 'Kenneth Ding' <kenneth.ding@dingauto.sg>; SUR <sur@lkkauto.com>
Cc: 'Accounts (Ding Auto)' <accounts@dingauto.sg>
Subject: RE: SMK763U - OD CLAIMS

Dear LKK Motor Claims Officer,

Good day to you.

As per China Taiping Insurance information, we will proceed with repair at \$5.8k all in before GST and excess.

Thank you and please let us know if needed any further information or details.

Best Regards,
Kenneth Ding
HP: 92313123

From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Tuesday, November 3, 2020 4:56 PM
To: 'sur@lkkauto.com'
Cc: 'Accounts (Ding Auto)'
Subject: FW: SMK763U - OD CLAIMS

Dear Claims Officers,

As spoken, we proposed lumpsum repair at \$10k for this case.

Thank you and we look forward to hear from you soon.

Best Regards,
Kenneth Ding
HP: 92313123

From: Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]
Sent: Saturday, October 31, 2020 4:52 PM

To: 'claimsdept@sg.cntaiping.com'
Cc: 'Accounts (Ding Auto)'
Subject: SMK763U - OD CLAIMS

Dear China Taiping Motor Claims Officers,

Good day to you.

Please see attached GIA report, Merimen Estimate and Autodex estimate.

We would like to submit this OD claims for this vehicle – SMK763U.

Kindly help to arrange to survey this vehicle at our workshop located at

DING AUTO PTE LTD
Blk 10 Sin Ming Industrial Estate Sector C #01-20 Singapore 575645.

Thank you so much.

Best Regards,
Kenneth Ding
HP: 92313123