

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

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Policy Query

Policy No. Date of Accident

Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5101263035-02		BEAUTY FACTORS INTERNATIONAL PTE. LTD.	200313352E	GCV	Comprehensive	GBH4130R	GBH4130R	07/06/2020	06/06/2021

▼ Policy Information

Policy No.	5101263035-02	Policyholder Name	BEAUTY FACTORS INTERNATIONAL	Policyholder NRIC	200313352E
Certificate No.					
Address	2 SERANGOON NORTH AVENUE 5 #03-02 SINGAPORE 554911				
Product Name	COMMERCIAL VEHICLE INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	27/05/2020	Effective Date	07/06/2020 00:00	Expiry Date	06/06/2021 23:59
Excess Type	Per Accident	All Claims Excess			
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess		OS Premium	0		
Outside Singapore OD Excess		Outside Singapore TP Excess		Young/Inexperience Driver Excess	
Agent	ABWIN PTE LTD	Agent Tel.	68423301	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	2 SERANGOON NORTH AVENUE	Address 2	#03-02	Address 3	SINGAPORE 554911
Address 4		Address Type	Singapore address	Post Code	554911
Unit No.		Related Policy Number	5101263035-02		

▶ Insured Object: GBH4130R

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
<div>Continue</div> <div>Cancel</div>				

Claim Handling

Accident MT/1108721

Policy No.	5101263035-02	Vehicle No.	GBH4130R	GST Registration No.	200313352E
Certificate No.					
Policyholder Name	BEAUTY FACTORS INTERNATIONAL PTE. LTD.			Policyholder NRIC	200313352E
Product Code	COMMERCIAL VEHICLE INSURAI	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	68419819	Contact No.(Home)	0
Email Address		Special Remark		eCode	NC
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No

▼ Accident Details

Report Date	02/11/2020 17:05	Accident Report Within 24 hrs	Yes	Accident Type	Chain Collision
Date of Accident	31/10/2020	Time of Accident hh:mm	11:30	Country of Accident	Singapore
Reporting Centre		Orange Force		ICM No.	
Accident Location	CTE TWDS CITY				

▼ Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00	
OD Standard Excess	600.00	TP Standard Excess	0.00	
YIED OD Excess	0.00	YIED TP Excess		Driver is Covered?
Additional Excess				
Total OD Excess Applicable	600.00	Total TP Excess Applicable		

▼ Benefits

▼ GST Registered Information

GST Registered	Yes	GST Registration Date	15/01/2004
GST Registration No.	200313352E	GST Status Verified	Yes
Modification History	02/11/2020 17:06:22 System changed GST Registration Date from 01/01/2015 to 15/01/2004 02/11/2020 17:06:22 System changed GST Status Verified from No to Yes		

▼ Policyholder Mailing Address

Address 1	2 SERANGOON NORTH AVENUE	Address 2	#03-02	Address 3	SINGAPORE 554911
Address 4		Address Type	Singapore address	Post Code	554911
Unit No.		Related Policy Number	5101263035-02		

▼ OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	29/08/1983
Unnamed driver Name	LI YANMING	Driver NRIC	G2317708R	Driving Experience	6
Register Date of Driver License	26/07/2014	Driver Age	37	Contact No.(Home)	0
Contact No.(Mobile)	83628837	Contact No.(Office)	0	Address 3	SINGAPORE 554911
Address 1	2 SERANGOON NORTH AVENUE	Address 2		Post Code	554911
Address 4		Address Type	Singapore address		
Unit No.	03-02				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Claim 001 New

Claim Type *	OD-MD	Insured Name	BEAUTY FACTORS INTERNATIONAL	Insured NRIC	200313352E
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	68419819
Email Address		OI Vehicle Number	GBH4130R	TP Vehicle Number	SLX1905P
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *		Claimant NRIC *			
Claimant Address					Name of Preferred Workshop
Claim Description	GBH4130R / SLX1905P ON 31 Oct 2020				
Preferred Workshop Contact No.		Insured Liability *	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	Date Received	02/11/2020 00:00
Date Registered	02/11/2020 17:07	Claim Close Date			
Report Taken By	Jackson			OD Excess Collected by Workshop	
<input checked="" type="checkbox"/> Print AK letter					

Save Submit

Attachment

Accident No.	MT/1108721	Claim No.	001
Last Doc. Received	<input checked="" type="radio"/> Yes <input type="radio"/> No	Upload Date	02/11/2020 17:09

Path *	Category *	Confidential	Urgency *	Description *
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	
Browse... Clear	Please Select	NO	Normal	

☐ Send Message

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description	Msg Sent? (CO)
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:09	NRIC/ Driving License	Y	NRIC/ Driving License 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:09	NRIC/ Driving License	Y	NRIC/ Driving License 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:09	SAS		SAS 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:08	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:07	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:07	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:07	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:07	Photos		Photos 2020-11-2	
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICE) on 02 Nov 2020 17:07	Photos		Photos 2020-11-2	

Video List

Uploaded By/Date	Folder Date	File Name	Source	Action
		Display in New Window	Scan and uploading	

ASSIGNMENT (IDAC)**By CSO- Nature of Accident:**

- 1) Vehicle hit Vehicle: 2) Vehicle hit ??
- a) Motorcar () a) Pedestrian ()
- b) M/cycle () b) Animal ()
- c) Bicycle ()
- 3) Vehicle hit Road Side Objects:
- a) Govrn.Property () b) Road Work Object ()
- (Eg: signboard, barrier, tree etc) c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
- a) Fallen Object () b) Flood ()
- c) Other, _____
- 6) Parked & Found Damaged:
- a) Vandalism () b) Hit by Moving Object ()
- 7) Theft Case
- a) Stolen () b) Damage found ()
- when recovered.
- 8) Fire
- a) Whilst driving () b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information**Remarks to appear in Works Order & Assessment report**

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: GBH 4130R Yr Regn: 2018 / May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover / MPV

/ Truck / Trailer or _____

Make & Model: Toyota Hiace c.c

Colour Silver Transmission Type: Auto / Manual

Eng/No: 1KD2803404 Sp.Reading: 72206

C/No: JTFHT02P500242794

Gen. Cond: Good / Fair / Poor / Burnt or _____

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195 R15 C

R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Bridgestone

Front Rear

R/Bal. S mm R/Bal. S mm

L/Bal. S mm L/Bal. S mm

Parallel Import: Yes / No Towed-In: Yes / No

Repair Type: LS I.B.I Towing Required: Yes / No

No of Repair Days: 5 Vehicle in Idac: Yes / No

D.O.I. 03/11/2022 Time: 1300 hrs

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a.Vehicle () b.Motorcycle () c.Bicycle () d.Pedestrian ()
- e.Animal () f.Govrn Object () g.Road Work Object ()
- h.Private Property () i.Drain () j.Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
- a.Fallen Object () b.Flood () c.Vandalism () d.Fire ()
- e.Moving Object () f.Stolen () g.Stolen & Recovered ()

Time Started:

Time completed:

1) CSO

2) ASS

3) Entire Operation Completed Time:

1.) Front bumper x 1 distorted / bent.

2.) ~~Front~~ lower grille x 1 deformed.

3.) ~~Front~~

2.) Front centre grille ~~and~~ lower panel x 1 distorted / bent

3.) Front centre lower grille x 1 deformed.

4.) Front centre grille upper panel x 1 ?

5.) Centre grille base x 1 ?

6.) Front bonnet x 1 Dented

7.) ~~Front~~ Emblem x 1 Hec

8.) Front LHL headlamp x 1 missing crack

9.) Front RHL headlamp x 1 ?

10.) Front ~~number~~ number plate x 1 ~~at~~ Bent

11.) BA wiper tank ~~glass~~ x 1 deformed.

12.) Front bumper reinforcement. lower X (?

13.) ——— " ——— reinforcement upper X (?

14.) Aircon condenser X (?

15.) Radiator X (?

16.) Front ^{Support.} ~~Support~~ panel X (?

Claim Handling

Task Transfer Exit

LOS SAL SUB

▼ Accident MT/1108721

Policy No.	5101263035-02	Vehicle No.	GBH4130R	GST Registration No.	200313352E
Certificate No.					
Policyholder Name	BEAUTY FACTORS INTERNATIONAL PTE. LTD.			Policyholder NRIC	200313352E
Product Code	COMMERCIAL VEHICLE INSURANCE	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	0	Contact No.(Office)	68419819	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No

▼ Accident Details

Report Date	02/11/2020 17:05	Accident Report Within 24 hrs	Yes	Accident Type	Chain Collision
Date of Accident	31/10/2020	Time of Accident hh:mm	11:30	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	CTE TWDS CITY				

▼ Total Excess Applicable

Excess Type	Per Accident	Windscreen Excess	100.00		
OD Standard Excess	600.00	TP Standard Excess	0.00		
YIED OD Excess	0.00	YIED TP Excess		Driver is Covered?	
Additional Excess					
Total OD Excess Applicable	600.00	Total TP Excess Applicable			

▼ Benefits

▼ GST Registered Information

GST Registered	Yes	GST Registration Date	15/01/2004
GST Registration No.	200313352E	GST Status Verified	Yes
Modification History	02/11/2020 17:06:22 System changed GST Registration Date from 01/01/2015 to 15/01/2004 02/11/2020 17:06:22 System changed GST Status Verified from No to Yes		

▼ Policyholder Mailing Address

Address 1	2 SERANGOON NORTH AVENUE	Address 2	#03-02	Address 3	SINGAPORE 554911
Address 4		Address Type	Singapore address	Post Code	554911
Unit No.		Related Policy Number	5101263035-02		

▼ OI Driver Info

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver	Driver DOB	29/08/1983
Unnamed driver Name	LI YANMING	Driver NRIC	G2317708R	Driving Experience	6
Register Date of Driver License	26/07/2014	Driver Age	37	Contact No.(Home)	0
Contact No.(Mobile)	83628837	Contact No.(Office)	0	Address 3	SINGAPORE 554911
Address 1	2 SERANGOON NORTH AVENUE	Address 2		Post Code	554911
Address 4		Address Type	Singapore address		
Unit No.	03-02				
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

▼ Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
Modification History			

▼ Investigation

Claim 001 OD-MD

Claim Type	OD-MD	Insured Name	BEAUTY FACTORS INTERNATIONAL	Insured NRIC	200313352E
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	68419819
Email Address		OI Vehicle Number	GBH4130R	TP Vehicle Number	SLX1905P
Claimant Type		Type of Benefit			
Claimant Name		Claimant NRIC			
Claimant Address				Name of Preferred Workshop	
Claim Description	GBH4130R / SLX1905P ON 31 Oct 2020				
Preferred Workshop Contact No.		Insured Liability	Fully at Fault	GIA report	Received
Require Finalisation	Yes	Preferred Repair Option	Income to assign workshop	Date Received	02/11/2020 00:00
Date Registered	02/11/2020 17:10	Claim Close Date		Total Loss but Repaired	
Report Taken By	Jackson	Workshop Repairer		OD Excess Collected by Workshop	

☒ Print AK letter

Modification History

▼ Special Claim Creation Approval

Approval		Reason	
Remarks			

damage assessment Attachment

▼ Vehicle Info

Vehicle Make	TOYOTA	Vehicle Model	HIACE	Engine Capacity	1.1
Date of Registration	31/05/2018	Class No.	JTFHT02P500242794	Parallel Import *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Survey Current Status	
Type of Tender *	Own Damage	Assessor Name *	BRYAN		
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		

Windscreen Parts & Labour
Cost

Total Loss *

☐ Yes ☒ No

Market Value(\$)

Scrap Value(\$)

Economical Repair Value(\$)

Remark

REMARK: NO OF REPAIR DAY: 5 DAYS. 1 X FRT BUMPER - BT. 1 X FRT CENTRE GRILLE LOWER PANEL - CUT. 1 X FRT CENTRE LOWER GRILLE - DETOMED. 1 X CENTRE GRILLE BASE - UNCONFIRM. 1 X FRT BONNET - DENTED. 1 X FRT BONNET EMBLEM - NEC. 1 X FRT LH HEADLAMP - CRACK. 1 X FRT NUMBER PLATE - BT. 1 X WIPER TANK - DETMED.

Remark for Supplementary

Damage Listing

Find a Part

root

Not Applicable
ABS
ABSORBER
ACCELERATOR
ACTUATOR
ADVERTISEMENT STICKER
AIR BAG
AIR BLOWER
AIR BOX
AIR CHAMBER BOX
AIR CLEANER
AIR COMPRESSOR
AIR CON
AIR CON (VAN)
AIR COOLER
AIR DISTRIBUTOR
AIR FILTER
AIR FLOW
AIR GRILLE
AIR HORN

No.	Part No.	Description	Qty *	Repair Code *	
1	27101101	GRILLE PANEL (FRONT)	1	Unconfirm	X
2	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	X
3	16005001	BUMPER REINFORCEMENT (FRONT)	2	Unconfirm	X
4	112023	AIR CON CONDENSER	1	Unconfirm	X
5	344001	RADIATOR	1	Unconfirm	X
6	41300101	SUPPORT PANEL (FRONT)	1	Unconfirm	X

Save Submit

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Wednesday, 4 November 2020 3:12 pm
To: Hock Wah Motor Pte Ltd
Cc: LKK Paya Ubi
Subject: FW: GBH4130R UNDER OD CLAIM: MT/1108721

Dear HW

Please tow this vehicle from Idac and contact owner Mr Ken of BEAUTY FACTORS at 90698889 when the vehicle arrived at your workshop to revert on the repair days required, excess \$600/-.

Our Ref: MT/CA/OD/051/1108721-001/NHJ
04 Nov 2020
HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1108721-001

REPAIR OF VEHICLE NUMBER: GBH4130R

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 04 Nov 2020

Make: TOYOTA

Model: HIACE

Estimated Repair Days: 6

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 7890 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank You

Ng Hak Joo

Executive

Operations, Motor and Personal Lines

T +65 64307890

www.income.com.sg



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NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: G1BH4130K Date In: 04/11/2020 Time In: 1610 with Keys: Yes / No Yes

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Hock Wah Motor

Collection Date: 04/11/2020 Time: 1610 with Keys: Yes / No Yes

Tow Truck No: G1BNH4006S Tow Man: Ang NRIC: S744 023291

Signature: Nug 92715677

For office use

Attended by: Shen Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____