

## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

26 MAY 2021

Your Ref :

THE MOTOR CLAIMS DEPT  
MS FIRST CAPITAL INSURANCE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SJS5896E & SHA6980G ON 30/10/2020  
ALONG THOMSON RD.**

We are authorized by the owner of SJS5896E for his/her/their above claims.

As you are the insurer of SHA6980G, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	1765.50	(As recommended by your appointed surveyor)
LOSS OF USE	: S\$	0.00	
HIRE OF VEHICLE 5 DAYS	: S\$	600.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	<b>S\$</b>	<b>2365.50</b>	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,

**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim SJS5896E  
in respect of the traffic accident on 30/10/2020  
at/along Thomson Rd

I/We, Dowling Sam Joseph Franklin  
NRIC G6413607R of Blk 231 Yishun St. 21 #04-414  
Singapore 760231

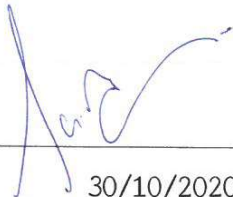
owner of motor vehicle SJS5896E, insured by NTUC Income Insurance  
Co-operative Ltd under policy no. 5110539659-01

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHA6980G in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :   
Date : 30/10/2020

### DISCHARGE RECEIPT

CLAIM REFERENCE : D20004424MFSH  
ACCIDENT DATE : 30/10/2020  
ACCIDENT LOCATION : UPPER THOMSON ROAD TWDS ANG MO KIO AVE 1  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : GOH SER LIANG  
INSURED VEHICLE : SHA 6980G  
INVOLVED PARTY : SJS 5896E  
SETTLEMENT SUM : \$ 2,245.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

→ \*PAYMENT TO BE MADE PAYABLE TO "CHENG HOE MOTOR PTE LTD"

CLAIMANT: Dowling Sam Joseph Franklin Signature and Date :

WITNESS : Efeeda Binte Mohamed Othman Signature and Date :

05/11/2021

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
TEL: 65073848 FAX: 65073849  
ATTN: Motor Claim Department

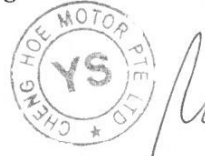
NO: CL8210247  
Date: 31 Mar 2021  
Policy No: 5110539659-01  
Veh Reg No: SJS5896E  
Make/Model: TOYOTA TOYOTA  
CAMRY 2.0 AUTO ABS  
AIRBAG  
Job No: JC1603062

WS Ref: TP/FC  
Claim Type: Third Party  
Accident Date: 30/10/2020  
TP Veh Reg No: SHA6980G

Description	Quantity	List Price S\$	PAGE:1 Amount S\$
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 1,650.00	S\$ 1,650.00

Total S\$ 1,650.00  
Add GST @ 7% 115.50  
Total Amount payable S\$ 1,765.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE



**萬豐利汽車服務**  
**BAN HONG LEE MOTOR SERVICES**

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279  
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
Reg. No. 263102/00M

正式收據  
OFFICIAL RECEIPT

DATE: 5/11/2020

茲收到

RECEIVED FROM: Durling Sam Joseph Franklin

銀額

AMOUNT: Six Hundred Only

BEING PAYMENT OF: 係對還  
(SUBJECT TO CHEQUE CLEARANCE)

此收據必須候支票過帳之後始屬有效。

renting SDH8888A

fr 30/10/20 to 4/11/2020

\$ 600  
CASH/CHEQUE  
現銀/支票

(5 days)

BAN HONG LEE MOTOR SERVICES

# **萬豐利汽車服務** **BAN HONG LEE MOTOR SERVICES**

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)  
 Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000  
 Reg. No: 263102/00M  
**TOWING SERVICE: 6858 4067 (After 10.30pm)**

Truck Rental  
 Motor Repair  
 Motor Insurance Claims  
 Insurance Agent  
 Dealer In Used Car  
 Authorised Carrol Service Centre

必甲及罗里出租  
 汽车修理  
 保险赔偿  
 代理保险  
 买卖货车  
 维修服务中心



## **车辆出租合同** **VEHICLE RENTAL AGREEMENT**

Date: 30/10/2020 14:1125712017  
 Owner: **BAN HONG LEE MOTOR SERVICES ("the owner")**  
 Hirer: Dowling Sam Joseph Franklin  
 Address: Blk 231 Yishun St 21 #04-414 (S) 760231  
 NRIC / Co. Reg. No: 58686806 G  
 Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ H/P: 86129660

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>SDH8858 A</u>		Agreement No.: <u>142073</u>	
Driver's Particulars		Odometer: _____	
Name: <u>Dowling Sam Joseph Franklin</u>		Date & Time Out: <u>30/10/2020 3:45pm</u>	
Address: <u>Blk 231 Yishun St 21 #0444</u> <u>(S) 760231</u>		Date & Time In: <u>4/11/20 6:30pm</u>	
I/C No: <u>58686806 G</u>	Dr/Licence No:	Hour @\$	
Date of Issue:	Occupation:	Days @\$	
Date of Birth: <u>03-07-1986</u>	Tools: Spare Tyre: <u>One</u>	Wks @\$	
		Mths @\$	
<b>Third Party Claim</b> In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ <u>5000</u> comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable):	
<b>Own Vehicle Damage</b> Hirer is responsible for the first \$ <u>3500</u> excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.		Sub-Total:	
<b>Authorised Driver</b> Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.		Balance To Pay:	
<b>Driver Not Cover By Insurance</b> General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.			

**PETROL/DIESEL AT YOUR OWN EXPENSE  
 FOR LOCAL USE ONLY**

**BAN HONG LEE MOTOR SERVICES**

Authorised Signature

Hirer's Signature

## Cecilia Chong (LKK Auto)

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**From:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Sent:** Tuesday, 15 June 2021 9:20 AM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** Admin A  
**Subject:** [MANDATE GIVEN] [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004424MFSH/1 // EXPRESS SETTLEMENT

Dear Cecilia,

We refer to your below email.

You have our mandate to settle the matter from **\$2,245.50 - \$2,365.50 (all in).**

**Please start to offer LOU @ \$120 x 4 Days.**

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, 1 June 2021 3:04 pm  
**To:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004424MFSH/1 // EXPRESS SETTLEMENT

Dear Vic,

TP repairer inform that no video footage available.

Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

**Sent:** Tuesday, 1 June 2021 2:41 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004424MFSH/1 // EXPRESS SETTLEMENT

Dear Cecilia,

We refer to your below email and the contents were noted.

Kindly assist to check and confirm with TP if they have video footage.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of  Insurance Group**

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Tuesday, 1 June 2021 11:55 am

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004424MFSH/1 // EXPRESS SETTLEMENT

Lonpac Ref: **D20004424MFSH/1**

LKK Ref: CC4/FCI20011934/Kgs3q2

Dear Sirs/Madam,

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CHENG HOE MOTOR PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 3,071.52	\$ 1,765.50
2. Loss of Rental (5days x \$120.00)	\$ 600.00	\$ 480.00 (4days x \$120.00)
3. LTA/ GIA Search Fee	\$ -	\$ -
<b>Total</b>	<b>\$ 3,671.52</b>	<b><u>\$ 2,245.50</u></b>

\*\*03days recommendation for repair + 1PRS = 04 Days

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan [<mailto:VicSanghilan@msfirstcapital.com.sg>]

**Sent:** Thursday, 18 February 2021 4:39 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20004424MFSH/1 // EXPRESS SETTLEMENT

Dear Cecilia,

We refer to your below email.