

## Su Li (LKK Auto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 2 November 2020 3:30 PM  
**To:** 'Motor Claim - III'; SUR; Admin A; assignments  
**Cc:** 'Dhanya B.Purushothaman'  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Monday, 2 November, 2020 3:24 PM

**To:** Sharon Ten <sharon@ow.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

**Cc:** Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKZ7200B](#) and let us have your report urgently.

This claim will be handled by [Ms Dhanya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Sent:** Monday, 2 November 2020 3:14 pm  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Without Prejudice

Dear Gabriel,

We choose LKK Auto Consultants Pte Ltd to conduct pre-repair survey.

Thank you

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMAWERKZ** PTE. LTD.

**Head Office:** 8 Kung Chong Road Singapore 159143 **Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Branch:** 0A Serangoon North Ave 5 Singapore 554500 **Tel:** (+65) 6484 0010 **Fax:** (+65) 6481 1008  
**Branch:** B1K 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 682047 **Tel:** (+65) 6481 1522 **Fax:** (+65) 6481 1011

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 2 November 2020 3:10 PM  
**To:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Dear Sir / Mdm,

We acknowledge receipt of your email. We will proceed with the survey on a “without prejudice” basis.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>  
**Sent:** Saturday, 31 October 2020 10:19 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Dear Gabriel,

As spoken, enclosed the video footage for your perusal.

According to Sompo Insurance that their insured is not at fault as the Traffic light was green in his insured favor. Due to misjudgment of your insured driver likely causing the accident as a result.

Kindly revert.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA WERKZ PTE. LTD.**

**Head Office:** 8 Kung Chong Road Singapore 159143 **Tel:** (+65) 6472 1313 **Fax:** (+65) 6472 2112  
**Branch:** 2A Serangoon North Ave 5 Singapore 554500 **Tel:** (+65) 6484 9919 **Fax:** (+65) 6481 1999  
**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05 Singapore 568047 **Tel:** (+65) 6481 1622 **Fax:** (+65) 6481 1011

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Friday, 30 October 2020 5:19 PM

**To:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>; Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>

**Subject:** RE: TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Dear Sharon,

We refer to the matter above. We note that there is no collision between our vehicle and your client's vehicle.

As such kindly forward your claim towards the insurers of FV7123X(Non-reporting) and FW9819D (Sompo).

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

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**From:** Sharon Ten <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Friday, 30 October 2020 11:07 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>; Lily Loi <[lily.loi@ow.sg](mailto:lily.loi@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** TP Claims / Arrange Survey - Accident involving SKZ7200B & SHA4744K on 03/10/2020

Your Ref: SHA4744K

Our Ref: SKZ7200B

Dear Officer,

Please arrange for survey as soon as possible.

Location: 10 Ang Mo Kio Ind Park 2A, #01-05 AMK Autopoint, Singapore 568047.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMAWERKZ** PTE. LTD.

Head Office: 9 Kung Chong Road Singapore 159149  
Branch: 2A Serangoon North Ave 5 Singapore 554500  
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Registration No. 198703792-K

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