Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 2 November 2020 11:54 AM

To: Lee Chen Sin

Cc: Claims Dept of CTI; Rakeswaran Anand; SUR; Admin-D (LKKAuto); assignments RE: SNM20D204116/C02/GBJ6701U/THAMYL / FW: ARRANGE VEHICLE SURVEY: Subject:

SMP-3203-Z HONDA FIT (TP)(CHINA TAIPING)

Attachments: 20201102101158.pdf

[Confidential]

Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Lee Chen Sin < ChenSin.Lee@ethozgroup.com>

Sent: Monday, November 2, 2020 11:53 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Rakeswaran Anand <rakes.anand@ethozgroup.com>

Subject: RE: SNM20D204116/C02/GBJ6701U/THAMYL / FW: ARRANGE VEHICLE SURVEY: SMP-3203-Z HONDA FIT (TP)(CHINA

TAIPING)

Hi Pauline,

Kindly arrange Mohd. Taufikh to conduct survey.

Thank you.

Warmest Regards, Lee Chen Sin

From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Monday, November 2, 2020 11:51 AM

To: Lee Chen Sin <<u>ChenSin.Lee@ethozgroup.com</u>>; Rakeswaran Anand <<u>rakes.anand@ethozgroup.com</u>>

Cc: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: SNM20D204116/C02/GBJ6701U/THAMYL / FW: ARRANGE VEHICLE SURVEY: SMP-3203-Z HONDA FIT (TP)(CHINA

TAIPING)

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[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive Claims Department

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From: Claims Dept of CTI

Sent: Monday, November 2, 2020 11:21 AM

To: ChenSin.Lee@ethozgroup.com; rakes.anand@ethozgroup.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204116/C02/GBJ6701U/THAMYL / FW: ARRANGE VEHICLE SURVEY: SMP-3203-Z HONDA FIT (TP)(CHINA

TAIPING)

Dear Pauline,

Please conduct PRS for SMP3203Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lee Chen Sin < chenSin.Lee@ethozgroup.com>

Sent: Monday, 2 November 2020 10:16 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Pauline Tham < pauline.tham@sg.cntaiping.com >

Cc: Rakeswaran Anand < rakes.anand@ethozgroup.com >

Subject: ARRANGE VEHICLE SURVEY: SMP-3203-Z HONDA FIT (TP)(CHINA TAIPING)

Hi,

Kindly arrange survey on above mention vehicle.

Your insured vehicle number: GBJ-6701-U

DOA: 04/10/2020

Thank you.

Warmest Regards, Lee Chen Sin Motor Claims Operations



30 Bukit Batok Crescent Singapore 658075

DID: 6654 7520 | FAX: 6654 7542 | Mobile: 8822 8339

www.ethozgroup.com







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