Our Ref : T 1020 / SHC2735P /KS(st)		C	OMFO	RIDELGRO
Your Ref: Date : 11-Nov-2020			EN	GINEERING
Date : 11-Nov-2020	CDGE Taxi Clair	ms Dent		
AIG ASIA PACIFIC INSURANCE PTE LTD AIG Building	59 Loyang Drive Singapore 5089	4th Floor		Fro Engineering Pte Ltd Road Singapore 579701
	ogapara sasar			Mainline +65 6383 6280 acsimilie +65 6280 9755
78 Shenton Way	UT PREJUDICE		,	www.cdge.com.sg
π07-10	TIRESCENCE		Compa	any Registration No: 199506048W
Singapore 079120				Workshops
Attn: Motor Claims Department Dear Sir				Braddell 205 Braddell Road Singapore 579701
ACCIDENT INVOLVING OUR TAXI SHC2735P	YOUR INSURED S	SLL2055Z		Loyang
AND OTHER	ON <u>31-Oct-2020</u>			59 Loyang Drive Singapore 508969
We are the authorised repair workshop for Comfort 7 motor Vehicle No SHC2735P which was involved in the	Fransportation Pte Lt ne captioned accider	td, the own nt with you	ner of r	Sin Ming 383 Sin Ming Drive Singapore 575717
insured vehicle. The vehicle owner and the taxi drive authorized us to assist them in presenting their claim	r concerned have re	quested a	nd	Pandan 45 Pandan Road Singapore 609286
all applicable matters arising from the damage to the	vehicle.			320 Ubi Road 3 Singapore 408649
As the accident was caused by the negligent act of you we are submitting these claim for your consideration TAXI OWNER'S CLAIM 1 Cost of Repair 2 3 days Loss of Rental @ \$ 126.47 3 Survey Report Fees (Surveyed by M/s LKI) 4 GIA / LTA Search Fees 5 GIA / Police Report Fees 6 Towing Fee HIRER'S CLAIM	on behalf of the claim per day K) - - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	3,003.22 379.41 - 2.00 - - 3,384.63	Sungei Kadut 7 Sungei Kadut Way Singapore 728791
7 3 days Loss of Income @ _\$ 80.00	The state of the s	\$	240.00	
We enclose herewith the following documents to supa) Original repair bill: b) LTA search slip/s of: C) GIA / Police report/s of: Uetter of authority from owner / hirer / operato () Photograph/s of Accident Scene () Witness statement/s () PIR (x) Downting Kindly look into the matter and let us hear from your soon as possible. Please note that it is a condition of any settlement reto any personal injury claim (if any) of the taxi driver.	55Z 35P r () Certificate of Insume/Mileage record on the settlement of eached that it shall be	irance the said c		
Yours faithfully				

This is a computer generated letter. No signature is required.

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg



Kazali Hj Selahudin

CDGE Taxi Claims Department

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC2735P , SLL2055Z

ON 31-Oct-20 21:15

ALONG

ALONG TAMPINES AVE 10 TOWARDS TPE

I / We

SUAN HWA BEE

(Hirer) NRIC No .:

SXXXX591I

and/or

PENG TECK SAN

(Relief) NRIC No.: SXXXX491A

Taxi Number

SHC2735P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

02-Nov-2020

Name of Hirer

SUAN HWA BEE

Hirer NRIC

SXXXX591I

Signature:

Address

206D COMPASSVALE LANE #11-119

544206

Contact No.

94524341

Name of Relief

PENG TECK SAN

Relief NRIC

SXXXX491A

Signature:

. Queldur

Address

272C SENGKANG CENTRAL 11-341

543272

Contact No.

81882768

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>COMFORTDELGRO ENGINEERING PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$3,003.22</u> (Repair Cost), <u>S\$352.94</u> (Loss of Use/Rental), <u>S\$2.00</u> (Disbursement) for vehicle no. <u>SHC 2735P</u> that was damaged pursuant to the accident which occurred on <u>31/10/2020</u> (date) along <u>TAMPINES AVE 10 TOWARDS TPE</u> (location) involving vehicle no/s <u>SLL 2055Z</u>. This is pursuant to the inspection conducted on <u>02/11/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE**LTD ("the third party claimant") of vehicle no. SHC 2735P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2735P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _______ (day) of ______ (month) 20_____ (year)

CLAIR STEPARTMENT COMFORTDELGNOWN SINGERING BETTER OF THE PARTMENT COMFORTDELGNOWN SINGERING BETTER OF THE PARTMENT COMFORTDELGNOWN SINGER IN COMPONENT SINGER SINGER IN COMPONENT SINGER SI

Signed by appointed surveyor

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Piecese forward your sheque made payable too COMFORTDELGRO ENGINEERING PTE LID



A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

CONTACT NO: 64193000

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16 SINGAPORE SG 079120

3225094

8010004

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286 24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W

Page: 1

MAKE TOYOTA

VEHCLE NO SHC2735P

MODEL PRIUS HYBRID(G4A) ODOMETER READING

INV. NO/DATE 91531657 06.11.2020

DATE OF REG 20.12.2019

DATE/TIME IN 02.11.2020 09:20

Descr	ription: 3P 31.10	ion: 3P 31.10.2020 CHASSIS CODE JTDKB3FU103090174					
S/No	Part No.		Qty	Unit Price	%Disc	Net	
PART	REQUISITION						
0001	04-01-0302-0574	FRONT FENDER LH	1	945.30	25.00	708.97	
0002	04-01-0302-2297	FRT FENDER (HYBRID) LH	1	86.50	25.00	64.87	
0003	03-01-0302-2020	FRT WHEEL RIM LH	1	1,570.55	25.00	1,177.91	
0004	28-01-0103-0003	Frt Door ComfortDelGro LH	1	75.00	0.00	75.00	
			SUB-TOTAL	:		2,026.75	
JOB N	NATURE						
0001	PB	PANEL BEATING		320.00		320.00	
0002	SP	SPRAYPAINT CHARGE		400.00		400.00	
0003	17-01	CHECK ALL LIGHTING		30.00		30.00	
0004	20-00	TUFF COAT ON AFFECTED		30.00		30.00	

PARTS.

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE NO.	AMOUNT	BANK/CHG No.
8010004	91531657	3,003.22	
		Į.	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHC2735P

INV. NO/DATE 91531657 06.11.2020

MAKE TOYOTA JOB NO. 305431297

MODEL

PRIUS HYBRID(G4A)

ODOMETER READING

DATE OF REG 20.12.2019

DATE/TIME IN 02.11.2020 09:20

CHASSIS CODE JTDKB3FU103090174

S/No Part No.

Qty Unit Price &Disc

.

Net

SUB-TOTAL

780.00

Items total

Add GST @

7.000 %

2,806.75

196.47

Invoice amount

3,003.22

Issued by

KATHERINETAN 06.11.2020 13:42:09

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

AMOUNT BANK/CHQ No ACCOUNT No. INVOICE No. 91531657 3,003.22 8010004

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20100523

Date: 06 November 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

31/10/2020 @ 21:15 hrs

ALONG

ALONG TAMPINES AVE 10 TOWARDS TPE

INVOLVING

SLL2055Z

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC2735P (the "Taxi"). The Taxi was hired to SUAN HWA BEE IC NO SXXXX591I a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$126.47 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	LED FERMI TO	WOW.	\ S \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	1			140						
	MILEAGE TRAVELLED	(KIM)	7	CAT				5					
250	O OT MILEAGE READING		-	3									
	Janes Control	4	F	all									
	NAME OF DRIVER	2	Accedent	Rep									
	DATE		7=-	14 1	_								
	HOURS OPERATED (TIN	01	(83.	OSO!	1135 1820	1825 0340	PXX.	atto	cobl	0500	(F3.7)	2150	230
	RS OPE	FROM	1160	1840	1135	1825	1145	1910	11(10	(480	1220	18 40	1740
	HOU					-1	1	1	1	1	1	1	1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-133753

Date of Request:

02/11/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

Enquiry Date

02/11/2020

Enquiry By

Huang XiaoYan

TP Vehicle No.

SLL2055Z

Accident Date

31/10/2020

DESCRIPTION	
TP Insurer Enquiry	AMOUNT (S\$)
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
The control of the co	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 18 March 2021 11:29 AM **To:** SIRADJOUDINE@YAHOO.COM.SG

Cc: Admin A

Subject: ACCIDENT INVOLVING SLL 2055Z & SHC 2735P ALONG/AT TAMPINES AVENUE 10 ON

31/10/2020

Our Ref: CC4/AIG20011911/Epa3

SIRADJOUDINE S/O MOHAMED ISMAIL - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 2055Z & SHC 2735P ALONG/AT TAMPINES AVENUE 10 ON 31/10/202

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 2735P against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **25/03/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

		TRAIL		
lo.	On	Audit	Remarks	Ву
1	02 Nov 2020 14:45	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW ME KWAN
2	02 Nov 2020 14:45	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW ME KWAN
3	02 Nov 2020 14:45	Clm Created	Reg No: SHC2735P. Acct Date: 2020/10/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW M KWAN
4	02 Nov 2020 14:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW M KWAN
5	02 Nov 2020 14:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/11	[A] HOW M KWAN
5	02 Nov 2020 14:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW M KWAN
7	02 Nov 2020 14:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merime Administrat
3	02 Nov 2020 14:45	Label Added	(23):Express.	[A] HOW M KWAN
)	02 Nov 2020 14:45	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW M KWAN
0	16 Nov 2020 08:54	Clm Registration Modified	Acct Time:21:00:00->09:10:00. Pol No:2100500854->2100500854-03.	[I] AIG OneClaim Integratio User
1	17 Nov 2020 09:50	Clm Registration Modified	Acct Time:09:10:00->09:00:00. Pol No:2100500854-03->2100500854.	[I] Low, Xianyu
_	29 Mar 2021 15:34	Adj Rpt Initiated		[A] JOANN LEE KHAN MIN
3	15:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANI LEE KHAN MIN
	15:35	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/13.	[A] JOANI LEE KHAN MIN [A] JOANI
5	2021 15:35 31 Mar	Clm Details Notified	Cur.Reg:1768.32:Lia:50%*Quantum:(a)CORw/GST:\$3,003.22+(b)LOR(3days x \$126.47):\$379.41+(c)L	LEE KHAN MIN
6	2021 09:13	Mandate Request Adj Next	OI(3days x \$50): \$150=(50%):\$1,766.32+(d)GIA search fee:\$2=Total:\$1,768.32*Vehicle Model:Toyota prius *Recommend 2repair days + 1PRS =3 DAYS	[A] Jaslii Kok Chin
7	2021	Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/11. Mandate Remarks: upload LOD and reseek mandate.	[I] Goh, Jeremy-C
8		Mandate Set	Maintained:upload LOD and reseek mandate. Cur.Reg:1768.32:Cur.Reg:1768.32:Lia:50%*Quantum:(a)CORw/GST:\$3,003.22+(b)LOR(3days x \$126.	[I] Goh, Jeremy-C
9	2021 11:38	Mandate Request Adj Next	47): $\$379.41+(c)LOI(3days \times \$50)$: $\$150=(50\%): \$1,766.32+(d)GIA$ search fee: $\$2=Total: \$1,768.32*Ve$ hicle Model: Toyota prius *Recommend 2repair days + 1PRS = 3 DAYS	[A] Jaslir Kok Chin
	2021 10:32 20 Apr	Rpt Changed Adj	Cur Rpt:Final Rpt. Cur Due Date:2020/11/11. Mandate Remarks: Mandate approved. LOR and LOI 2 day s. adhere to logcard. count from time of entry.	[I] Goh, Jeremy-C [I] Goh,
1		Mandate Set	Approved:1680.09:Mandate approved. LOR and LOI 2 days. adhere to logcard. count from time of entry. Cur.Req:3534.64:Lia:100%*Quantum:(a)CORw/GST:\$3,003.22+(b)LOR(3days x \$126.47):\$379.41+(c)	Jeremy-C
22	2021	Adj Mandate Request	Cur.Req: 3534.64 :Lia: 100 %*Quantum:(a)CORw/GST:\$3,003.22+(b)LOR(3days x \$126.47):\$379.41+(c) LOI(3days x \$50): \$150 +(d)GIA search fee:\$2=Total:\$3,534.64*Vehicle Model:Toyota prius *Recomme nd 2repair days + 1PRS = 3 DAYS	[A Kol

	AUDIT	TRAIL		
No.	On	Audit	Remarks	Ву
1	22 Apr 2021 12:46	Adj Mandate Request Cancelled		[A] Jaslin Kok Chin Yi
1		Adj Mandate Request	$\label{local-cur-reg} Cur.Req: 3358.17: Lia: 100\%* Quantum: (a) CORw/GST: \$3,003.22+(b) LOR(2 days x \$126.47): \$252.94+(c) LOI(2 days x \$50): \$100 + (d) GIA search fee: \$2=Total: \$3,358.17* Vehicle Model: Toyota prius *Recomme nd 2 repair days + 1 PRS = 3 DAYS$	[A] Jaslin Kok Chin Yi
	2021	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date: $2020/11/11$. Mandate Remarks: Mandate approved. LOR and LOI 2 day s. adhere to logcard. count from time of entry.	[I] Goh, Jeremy-CX
	01 Jul 2021 14:34	Mandate	Approved:3358.17:Mandate approved. LOR and LOI 2 days. adhere to logcard. count from time of entry.	[I] Goh, Jeremy-CX
	Date	From	■ Date To ■ Audit Type None	Go

ACTIVITY

[04/11/2020 09:51] HOW MEI KWAN: OINR. To send out first letter.

Merimen Billing for this case - Transaction History											
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount			
2626706	02 Nov 2020 17:30:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2735P	SLL2055Z	11.00			
2681243	29 Mar 2021 15:35:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2735P	SLL2055Z	11.00			