

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 November 2020 12:58 PM
To: agnes.chan@sompo.com.sg; assignments; SUR
Subject: FW: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020
Attachments: SCENE PHOTO 2.jpeg; SCENE PHOTO 3.jpeg; SCENE PHOTO 1.jpeg

Dear Agnes,

According to surveyor, damages is consistent TP damages caused by the rear portion of OI vehicle, only at the front bonnet.

However unable to confirm whether PC 2028C caused by reversed collision.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Thursday, 12 November 2020 9:56 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

Dear LKK

We herewith enclosed the scene photographs for your attention.

Please advise whether PC2028C damages were caused by reversed collision.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Friday, November 6, 2020 11:23 AM

To: Teo, Grace <grace.teo@sampo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sampo.com.sg>

Subject: RE: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

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Dear Agnes,

Enclosed preliminary revised of vehicle PC 2028C

Date of survey: 2/11/20

Number of days (estimated) : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Tuesday, 3 November 2020 9:45 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sampo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sampo.com.sg>

Subject: RE: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

Dear Agnes,

Please be informed that we have inspected the vehicle PC 2028C on 2/11/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 2 November 2020 1:34 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: RE: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 2 November, 2020 1:31 PM

To: Admin CN MOTORS <admin@cnmotorspl.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK(MC) \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

Without Prejudice

Our Reference: CMTD20003172/AGC

Your Reference: PC2028C

Hi Yun Li,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey for **PC2028C** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Admin CN MOTORS <admin@cnmotorspl.com>

Sent: Monday, November 2, 2020 12:57 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: PRI \ CMTD2003172/AGC - PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

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Without Prejudice

Hi Grace,

Please kindly arrange for :-

2 LKK Auto Consultants	Marcus Chua Kang Seng
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Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567

On Mon, 2 Nov 2020 at 12:35, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD20003172/AGC

Your Reference: PC2028C

Without Prejudice

Date: 02/11/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CN MOTORS PTE LTD

Dear Yun Li,

ACCIDENT INVOLVING YN5494E & PC2028C ON 29.10.2020

We refer to your Notice of Accident dated 02/11/2020.

***Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg .***

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Admin CN MOTORS <admin@cnmotorspl.com>
Sent: Monday, November 2, 2020 11:16 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: PC2028C CLAIMING AGAINST YN5494E DOA: 29.10.2020

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Without Prejudice

Hi Motor Claim Dept,

Please send us the surveyor list, thanks.

Best Regards,

Yun Li

CN Motors Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-41 Autobay @ Kaki Bukit S(417883)

Tel : 6509 5545 Fax : 6509 5567