

RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Eric Woo <EricWoo@msfirstcapital.com.sg>

Tue 3/30/2021 10:10 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin,

As spoken, please let us have your survey report and survey fee.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, March 29, 2021 11:45 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina / Eric

We refer to the above matter.

Liability:50% (BOLA24B)

Kindly let us have your approval / instructions.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, January 26, 2021 10:14 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina

We refer to the above matter.

Liability:50% (BOLA24B)

Kindly let us have your approval / instructions.

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Monday, January 4, 2021 11:57 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Jaslin,

Please find attached the video footage as requested.

This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 18 December 2020 3:19 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina

Kindly advice if insured has forward a copy of video footage?

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 2 December 2020 10:18 AM

To: MERINACHIA@MSFIRSTCAPITAL.COM.SG

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina

Kindly advice if insured has forward a copy of video footage?

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Thursday, 19 November 2020 4:58 PM

To: 'Merina Chia'

Cc: Admin A

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina,

Enclosed herewith the scene photos provided by TP for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Wednesday, 11 November 2020 11:54 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - D20004454MFSH) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Jia Le,

We are pending our insured to forward us the video footage and we will let you know when we receive.

Meanwhile, please check with workshop if they have any video footage.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 4 November 2020 1:25 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - TBA) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

Dear Merina,

Kindly assist to forward a copy of insured video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

From: Su Li (LKK Auto)

Sent: Monday, 2 November 2020 10:24 AM

To: Motor Claims

Cc: Admin A; Jia Le (LKK Auto)

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA 771H (OI : FCI - TBA) and SLN 9527Y (TP : LKK REF - CC6/FCI20011887/ds3) on 30/10/2020

YOUR REF: TBA

LKK REF: CC6/FCI20011887/ds3

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s LIM YEW BOO SPRAY PAINT CO and TP repairer proposed for EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 30 March 2021 11:48 AM
To: Serene LIM
Cc: Admin A
Subject: Re: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

EricWoo@msfirstcapital.com.sg

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>
Sent: Tuesday, March 30, 2021 11:45 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Pls advise your principal officer-in-charge name & his/ her email.

Thank you

Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]
Sent: Tuesday, 30 March 2021 10:59 am

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

Please be informed that our principal will take over the case.

You may liaise with our principal for future correspondence.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, March 12, 2021 5:33 PM

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

We are still pending instructions from our Principal.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Friday, 12 March 2021 5:28 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Pls revert, Thanks

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Thursday, 18 February 2021 8:41 am

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

We are still pending instructions from our Principal, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Wednesday, 17 February 2021 5:55 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Any update?

We would like to take this opportunity to wish all of you a Happy and Prosperous Lunar New Year and may you be blessed with an abundance of wealth and longevity in the Year of Ox!

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Tuesday, 2 February 2021 11:42 am

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

We are still pending instructions from our Principal, shall revert once we have gotten their instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Tuesday, 2 February 2021 11:40 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Pls revert, Thanks

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Tuesday, 26 January 2021 2:11 pm

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Serene

Please be informed that liability is unclear.

We are currently pending instructions from our Principal, shall revert once we have gotten their instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Tuesday, January 19, 2021 4:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Any updd?

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Monday, 11 January 2021 9:55 am

To: Serene LIM <serene@autocare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Dear Sir / Madam,

We are currently preparing our report to seek mandate from insurer, shall revert to you once approved.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Thursday, 7 January 2021 11:47 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

REMINDER

We are quantifying the below

Repair Cost \$3400

Rental \$110 x 3d \$330

LTA \$7.45

Total : \$3737.45

Please revert, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Thursday, 17 December 2020 4:42 pm

To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

We are quantifying the below

Repair Cost \$3400

Rental \$110 x 3d \$330

LTA \$7.45

Total : \$3737.45

Please revert, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Wednesday, 2 December 2020 11:51 am

To: serene@autocare.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

WITHOUT PREJUDICE

Hi Serene,

We are still pending a copy of video footage from our principal, shall revert to you once we received.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Wednesday, 2 December 2020 11:25 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jaslin

Kindly advise have your end receive the video clip?

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Wednesday, 2 December 2020 10:16 am

To: Serene LIM; Jaslin Kok (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Jaslin.

Hi Jaslin,

FYNA, our ref CC6/FCI20011887/Krs3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Wednesday, 2 December 2020 10:10 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jia Le

Any update?

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Monday, 9 November 2020 3:06 pm

To: Serene LIM

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

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Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Monday, 9 November 2020 3:01 PM

To: Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jia Le

Please revert soonest.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Wednesday, 4 November 2020 12:13 pm

To: 'Jia Le (LKK Auto)'

Cc: 'Admin A'; 'Hsiao Tong (LKKAuto)'



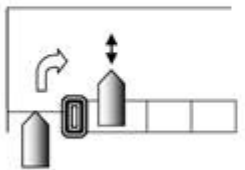
Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jia Le

We understand statement lodged by both driver is one words against another as such we based on Scenario 24 (b) to proposal 50/50 to closed this case up without involving any legal proceeding.

We attached scene photos for your reference. However we also understand that the Taxi had an in car camera, we would like to request a copy of **video footage** as well.

Pls revert soonest, Thanks

	SCENARIO	DESCRIPTION	 X	 Y
24.	(b)  With or without pillar	Vehicle X – Reversing in /out of parking lot – Moving in/out of parking lot Vehicle Y – Going down / up a slope or rounding a corner Reason: Both vehicles should exercise caution	50%	50%

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Tuesday, 3 November 2020 2:25 pm

To: Serene LIM

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 771H AND SLM 9527Y ON 30/10/2020

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM [<mailto:serene@autocare.com.sg>]

Sent: Tuesday, 3 November 2020 12:31 PM

To: Su Li (LKK Auto); Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Hi Jia Le

Pls revert with liability clearance.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Monday, 2 November 2020 10:18 am

To: Serene LIM; Jia Le (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020 LKK REF : CC6/FCI20011887/ds3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 November 2020 8:32 AM

To: Serene LIM

Cc: Admin A

Subject: Fw: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will check and get back to you.

Hi Admin Team,

Kindly assist. New Case TP claim against MS FCI.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene LIM <serene@autocare.com.sg>

Sent: Saturday, 31 October 2020 3:28 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SLN9527Y & SHA771H AT 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020

Hi Hsiao Tong

ACC INVLG SLN9527Y & SHA771H AT BLK 703A MULTI STOREY CARPARK OF JURONG WEST ST 71 ON 30.10.2020

Attached our client SAS report.

Pls establish liability against MS First Capital.

Serene LIM

Hp: +65 96852332

E-mail: serene@autocare.com.sg