

## Nivitha (LKK Auto)

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**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Friday, 30 October 2020 10:13 AM  
**To:** Admin-D (LKKAuto; sur@lkkauto.com  
**Cc:** Justin Wong; Derrick Quok; Kenneth Lim  
**Subject:** FW: Accident involving SFB 3373 Y & SDV 1827 L on 27/10/2020 (PRE-REPAIR SURVEY REQUEST) || C10007779/KY  
**Attachments:** SDV1827L.pdf; SFB3373Y.pdf

Hi Team,

We would like to arrange TP PRS for SFB3373Y. TP chose Mr. Xing Guo Qiang to survey this vehicle.

Workshop information:

Bifrost Auto Pte Ltd

Tel: 9329 0237

8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185

**F** +65 6725 0853

**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111

**Claims** +65 6221 2199

**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01

Singapore Shopping Centre

Singapore

239924

[budgetdirect.com.sg](http://budgetdirect.com.sg)



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**From:** Assessment Dept <assessment\_ral@bifrotauto.com>  
**Sent:** Thursday, 29 October 2020 7:09 PM  
**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Cc:** Claims Dept <claims\_rar@bifrotauto.com>; Motor Claims <motorclaims@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>; claims <claims@bifrotauto.com>  
**Subject:** Re: Accident involving SFB 3373 Y & SDV 1827 L on 27/10/2020 (PRE-REPAIR SURVEY REQUEST) || C10007779

Without Prejudice,

Dear Sir/Ma'am,

We wish to nominate Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Bifrost Auto Pte Ltd  
Motor Claims Department  
Tel: 9329 0237

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**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>  
**Sent:** Thursday, 29 October 2020 12:10 PM  
**To:** Motor Claims <[motorclaims@budgetdirect.com.sg](mailto:motorclaims@budgetdirect.com.sg)>  
**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Lucas Chow <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>  
**Subject:** Accident involving SFB 3373 Y & SDV 1827 L on 27/10/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, KWOK TAI HOI , to notify you of the aforesaid accident involving our client's vehicle SFB 3373 Y and your insured's vehicle SDV 1827 L on 27/10/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SDV 1827 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** IKHWAN (93290237)

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 29/10/2020

PRS ARRANGEMENT (Date & Time) : 30/10/2020 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237

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