

## Nivitha (LKK Auto)

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**From:** Janice Goh <janice.goh@eqinsurance.com.sg>  
**Sent:** Friday, 30 October 2020 3:37 PM  
**To:** 'assignments'  
**Cc:** Jaime Tay  
**Subject:** FW: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D -- EQ's REF: DM20HO01598/JT  
**Attachments:** EST \$16,768.00.pdf

Hi LKK

Please assist on this TP PRI.

Our insured has not reported the accident.

This case is handled by Ms Jaime Tay.

Thank you.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -readiness. Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

### Regards

**Janice Goh**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Janice Goh  
**Sent:** Friday, October 30, 2020 3:34 PM  
**To:** 'Ronald Yap' <ronald.yap@eurokars.com.sg>  
**Cc:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D -- EQ's REF: DM20HO01598/JT

### Without Prejudice

Hi Ronald

Thank you for your email.

We will appoint LKK for the PRI and they will contacting you in due course.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reac  
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

**Regards**

**Janice Goh**

Executive | Claims



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**From:** Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Friday, October 30, 2020 3:24 PM

**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D -- EQ's REF: DM20HO01598/JT

Dear Janice,

Please proceed with your list.

Preferably LKK or LBS.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>

**Sent:** 30 October 2020 15:19

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>

**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D -- EQ's REF: DM20HO01598/JT

**Without Prejudice**

Dear Ronald

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client’s vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**Announcement**

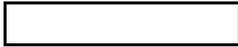
In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

**Regards**

**Janice Goh**

Executive | Claims



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**From:** Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Friday, October 30, 2020 2:42 PM  
**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D

Dear Janice,

May we arrange the survey first on 04 Nov @ 3PM?

Kindly confirm.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group

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**From:** Ronald Yap  
**Sent:** 28 October 2020 15:08  
**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D

Hi Janice,

Noted on this.

Kindly advise once liability is established.

In the meantime, will hold the PRS first.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group

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**From:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>  
**Sent:** 28 October 2020 15:08  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** RE: LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D

**Without Prejudice**

Hi Ronald

Thank you for your email.

Our insured has not reported the accident to us yet. As such, we are unable to advise any liability now.

Kindly advise if you still wish to proceed with the PRS first?

Aside to Jaime – FYNA.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

**Regards**

**Janice Goh**

Executive | Claims

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---

**From:** Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Wednesday, October 28, 2020 2:59 PM  
**To:** Janice Goh <[janice.goh@eqinsurance.com.sg](mailto:janice.goh@eqinsurance.com.sg)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** LIABILITY / YOUR REF: YN4000D / OUR REF: SMJ9545D  
**Importance:** High

Dear Janice,

As attached, kindly lodge this claim against your insured and advise the liability the soonest.

Survey will be arrange ASAP too.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group

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To: [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)      [Remove](#) eurokars.com.sg from my allow list

From: [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

*You received this message because the domain eurokars.com.sg is on your allow list.*

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**Total Control Panel**

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From: [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

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