

AT AUTO CONSULTANT

BLK 113 Teck Whye Lane #05-650 Singapore 680113

TEL: 8386 8989

Co. Regn. No. 53368526E

27th October 2021

Our Ref: AT201030/CB6468Z

Your Ref: SKK7236C

Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 Chartis Building

Singapore 079120

Dear Sirs,

ACCIDENT INVOLVING YOUR INSURED SKK7236C & OUR CLIENT'S VEHICLE CB6468Z ALONG BOON LAY WAY ON 23.10.2020

We are the representative for GOH BOCK SIN , whose vehicle registration number **CB6468Z** was damaged in the above accident.

We are instructed to claim for damages against your insured in connection with the above-captioned road traffic accident driven by your insured.

We are instructed that the accident was caused by your insured's negligence and/or management of motor vehicle registration **SKK7236C**. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows:-

Cost of repairs	\$ 966.40(as agreed with your Single Joint Expert)
Loss of use 04 days @\$150.00	\$ 600.00 (including 1 day of PRI)
LTA seach fee	\$ 7.45
	<u>\$ 1573.85</u>

Enclosed are the supporting documents for your perusal:-

GIA

LTA search

Repair bill

Kindly let us have your payment of **\$1573.85** in our workshop's name within the next 14 days.

Please do not hesitate to contact our Mr Tan at 8386 8989 or email atautoconsultant@gmail.com should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,

Encl.



LETTER OF AUTHORITY

We/I, GOH BOCK SIN ("the third party claimant") of UEN/NRIC No. S1502131D, owner of vehicle Reg.No CB 6468Z hereby authorize M/s A 7 Auto Consultant ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey fee ("claim") for my vehicle no. CB 6468Z that was damaged pursuant to the accident which occurred on 23/10/20 along Boon Lay Way involving vehicle no/s SKK 7236C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 of Oct 20 20



Signed by the third party claimant

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, AT AUTO CONSULTANT ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,450.00 (Global Sum) for vehicle no. CB 6468Z that was damaged pursuant to the accident which occurred on 23/10/2020 (date) along BOON LAY WAY (location) involving vehicle no/s SKK 7236C.

This is pursuant to the inspection conducted on 05/11/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GOH BOCK SIN (the third party claimant") of vehicle no. CB 6468Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to CB 6468Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of Nov (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

A T AUTO CONSULTANT

Reg No: 53368526E .

Block 113 Teck Whye Lane #05-650 Singapore 680113 Tel: 8386 8989 Email:atautoconsultant@gmail.com

M/S : GOH BOCK SIN

Date : 27.10.2021

Tax Invoice No.: AT201030

Vehicle Nos : CB6468Z
Accident Date : 23.10.2020

PARTS & LABOUR

Lump Sum Repair	\$966.40
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TOTAL	\$966.40
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Thank you for your support. Kindly arrange for payment as soon as possible. All cheque must be crossed and marked A/C Payee Only and made payable to **A T AUTO CONSULTANT**.

For A T AUTO CONSULTANT





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Oct 2020 / 10:08:11

Receipt Date/Time : 30 Oct 2020 / 10:08:11

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201030-000711

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKK7236C				
As at 23 Oct 2020/12:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKK7236C			
	Enquiry Fee	7.00	0.49	7.49
	20201030100733397135			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	421808XXXXXX2327	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 9 April 2021 4:20 PM
To: CHENGWN33@GMAIL.COM
Subject: ACCIDENT INVOLVING SKK 7236C AND CB 6468Z ON 23/10/2020

Our Ref: CC4/AIG20011849/Qba3

CHENG WEE NIEN @ CHENG WEI NIEN (BY EMAIL ONLY)
Attn to :TOW SOON LANG,MRS CHENG WEI NIEN (driver)

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 7236C AND CB 6468Z ON 23/10/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler




LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Oct 2020 16:17	Clm Dtl Modified	Claimant's Name: -> GOH BOCK SIN.	[A] HOW MEI KWAN
2	30 Oct 2020 16:17	Clm Veh Model Changed	(201880) MITSUBISHI BE639JRMHDEA 3.9 D (M).	[A] HOW MEI KWAN
3	30 Oct 2020 16:17	Clm Created	Reg No: CB6468Z. Acct Date: 2020/10/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: At Auto Consultant (HQ)	[A] HOW MEI KWAN
4	30 Oct 2020 16:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	30 Oct 2020 16:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/10	[A] HOW MEI KWAN
6	30 Oct 2020 16:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	30 Oct 2020 16:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	30 Oct 2020 16:17	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	30 Oct 2020 16:17	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] HOW MEI KWAN
10	10 Nov 2020 16:29	Adj Adjuster Assigned	XING GUO QIANG -> OI SUN PIN	[A] HOW MEI KWAN
11	16 Nov 2020 09:18	Clm Registration Modified	Acct Time:10:00:00->10:40:00.	[I] AIG OneClaim Integration User
12	09 Apr 2021 16:12	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
13	09 Apr 2021 16:12	Video Downloaded	Downloaded Video - Accident	[A] CHUA ZHEN LI
14	27 Apr 2021 13:07	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	27 Apr 2021 13:07	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	27 Apr 2021 13:07	Clm Dtl Modified	JPJ Reg. Date: -> 2009/12/03.	[A] JOANNE LEE KHANG MIN
17	27 Apr 2021 13:07	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	22 Oct 2021 12:44	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	22 Oct 2021 12:44	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	04 Nov 2021 13:01	Adj Mandate Request	Cur.Reg:1573.85:Liability: 100%(3rdparty video shows that OID encroached into 3rd party's lane) *Qua ntum: (a)COR: \$966.40 + (b)LOU(4days x \$150.00): \$600.00 + (c)Search fee: \$7.45 = Total: \$1,573.85 *3 recommendation repair days + 1PRS = 4days *Fo	[A] CHEW HSIAO TONG
21	08 Nov 2021 16:27	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
22	08 Nov 2021 16:27	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
23	08 Nov 2021 16:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/11/10. Mandate Remarks: Subj to all docs/billings in order, SAB fro m: \$1243.85-1493.85 (All-in).	[I] Tan, Bennie-WZ
24	08 Nov 2021 16:44	Adj Mandate Set	Approved:1493.85:Subj to all docs/billings in order, SAB from: \$1243.85-1493.85 (All-in).	[I] Tan, Bennie-WZ

Date From    Date To    Audit Type 

ACTIVITY

[06/11/2020 09:17] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2624365	30 Oct 2020 16:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	CB6468Z	SKK7236C	11.00
2624384	30 Oct 2020 16:33:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	CB6468Z	HOW MEI KWAN	xx.xx
2624385	30 Oct 2020 16:33:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	CB6468Z	HOW MEI KWAN	xx.xx
2689521	27 Apr 2021 13:07:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	CB6468Z	SKK7236C	11.00