

Denise Tay (LKKAUTO)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>
Sent: Tuesday, 20 April 2021 3:07 PM
To: Denise Tay (LKKAUTO)
Cc: SUR
Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

Dear Denise

Please proceed to authorize final repair cost at \$32,234.80 (all-in).

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, April 20, 2021 10:30 AM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

CAUTION: External Email

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SMM 1298D

Please kindly let us have your final approval of \$32,234.80 inclusive of supplementary.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com> **On Behalf Of** Motorsurvey
Sent: Friday, 8 January 2021 3:45 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

Hi Denise

Please proceed to authorise repair at \$30,925.05 and check items \$6,716.00 to be confirmed upon dismantling

Regards

Hew Lee Fong

Senior Claims Analyst

Asia-Pacific Claims Group

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0533

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E: leefong.hew@awac.com

W: www.awac.com

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Friday, January 8, 2021 3:16 PM

To: Hew, Lee Fong <LeeFong.Hew@awac.com>; Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

CAUTION: External Email

Dear Sir/Madam,

Enclosed preliminary revised of vehicle XE 5904Z

Please let us have your approval on the supplementary

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong <LeeFong.Hew@awac.com>

Sent: Wednesday, 4 November 2020 10:11 AM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

Hi Yvonne

Please proceed to authorise repair at \$28,935.00 and check items \$6,716.00 to be confirmed upon dismantling

Policy excess of \$2,500.00 apply.

Regards
Hew Lee Fong
Senior Claims Analyst
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
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F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Sent: Tuesday, November 3, 2020 6:15 PM
To: Hew, Lee Fong <LeeFong.Hew@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

CAUTION: External Email

Dear Ms Hew

Attach the surveyor marking for your ref.

Thank you.

Best Regards,
Yvonne Wong (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong [<mailto:LeeFong.Hew@awac.com>]
Sent: Tuesday, November 03, 2020 5:29 PM
To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

Dear Yvonne

Please send us surveyor marking estimate and also advise if supplementary items required.

Regards
Hew Lee Fong
Senior Claims Analyst

Allied World Assurance Company, Ltd
60 Anson Road #08-01 Mapletree Anson Singapore 079914
T: +65 6423 0533
F: +65 6423 0864
E: leefong.hew@awac.com
W: www.awac.com

From: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Sent: Tuesday, November 3, 2020 4:24 PM
To: Motorsurvey <Motorsurvey@awac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

CAUTION: External Email

Dear Sir/Madam,

Enclosed preliminary revised of vehicle XE5904Z
Number of days (estimated) : 20 days

Repair on Parts by Parts

Please let us have your approval

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hew, Lee Fong [<mailto:LeeFong.Hew@awac.com>] **On Behalf Of** Motorsurvey
Sent: Friday, October 30, 2020 3:19 PM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: OD survey assignment for XE5904 Z - DOA : 17-10-2020 Our Ref: NSV2000281/HLF

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	XE 5904 Z		
Policy Number	:	BVFCB0013472001	Account Code:	B120SD0

Policy Excess	:	\$2,500	
Voluntary Excess	:	NA	(No waiver)
Sum Insured	:	Market Value with COE & PARF	
Make / Model	:	UD TRUCKS GKB5ALDHCQA / 2019/2020	
Name of Workshop	:	Volvo Group Singapore Pte Ltd	
Contact Number	:	9627 0391 / 6672 7537	
Person to Contact	:	Chua Kim Teck	
Estimated Cost of repairs	:	\$40,945.00	
(x)	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)		
(x)	Please revert with your preliminary survey report with photographs		
Remarks			

Regards,
Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, Ltd or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.