

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 20 November 2020 1:28 PM
To: christina@bcc.sg; SUR
Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Dear Christina,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Lim <christina@bcc.sg>
Sent: Friday, 20 November 2020 10:25 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Hi Veron,

We confirmed to repair at \$13,800.

Best Regards

Christina LIM

POINT S SINGAPORE (Master Franchise)

BCC Automotive Pte Ltd (HQ)

Blk 1 Sin Ming Industrial Estate Sector C, #01-101/103/105 S575636

T : 65 6552 5588 F : 65 6552 7750

www.bcc.sg



50 Old Toh Tuck Road, S(597657), Cynergy Gas Station T: 6468 5588

255 Paya Lebar Road S(409037), SHELL AutoServ T: 6702 5588

Operating Hours : Mon - Fri (8:30am - 5:30pm) | Sat (8:30am - 4:00pm) | Closed on Sun and Public Holidays

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: 16 November, 2020 4:34 PM

To: christina@bcc.sg; SUR <sur@lkkauto.com>
Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Dear Christina,

Based on our email dated 12/11/20 the repair limit remain at \$13,800 or whichever lower.

Please confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Lim <christina@bcc.sg>
Sent: Monday, 16 November 2020 12:58 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Hi Veron,

Can please help to get AIG to increased the COR to \$15,500? We try not to get their insured to top up.

Best Regards

Christina LIM

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 12 November, 2020 9:24 AM

To: christina@bcc.sg; enquiry@bcc.sg; SUR <sur@lkkauto.com>

Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Dear Christina,

As instructed by our client , please proceed to repair the insured vehicle GZ 8868R **Not Exceeding Repair Limit \$13,800/-, or whichever lower.** (Excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Lim <christina@bcc.sg>

Sent: Monday, 9 November 2020 11:13 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; enquiry@bcc.sg

Cc: SUR <sur@lkkauto.com>

Subject: RE: GZ 8868R-DOA: 19/10/20 (AIG OD)

Hi Veron,

Not yet, a lot parts no stock & no pricing still checking.

Best Regards

Christina LIM

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: 09 November, 2020 10:44 AM
To: enquiry@bcc.sg
Cc: SUR <sur@lkkauto.com>
Subject: GZ 8868R-DOA: 19/10/20 (AIG OD)

Dear Chris,

Any updates for the supplementary parts.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)