

## Summer Lee (LKK Auto)

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**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Wednesday, 28 October, 2020 4:01 PM  
**To:** YT(HQ); 'Summer Lee (LKK Auto)'; 'assignments@lkkauto.com'; 'SUR'  
**Cc:** utauto@singnet.com.sg; Chew, Elizabeth  
**Subject:** RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

### Without Prejudice

Dear May,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed September 11, 2019

**Moody's**  
**A1 (Good)**  
Published April 2020

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed March 5, 2020

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** YT(KB) <info@yewteegroup.com>  
**Sent:** 28 October 2020 3:49 PM  
**To:** Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>

**Subject:** [External] RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Elizabeth,

Kindly arrange Survey Before Repair at Kaki Bukit by tomorrow morning 11am.

Thank you.

Best Regards

MAY



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)



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**From:** YT(KB) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** Monday, October 26, 2020 12:19 PM

**To:** 'Chew, Elizabeth' <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>; 'Motor Claims' <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** 'Yew Tee Automobile' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>

**Subject:** RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Elizabeth,

Please hold the survey, will check video footage with our client and get back to you shortly.

Thank you.

Best Regards

MAY



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800



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**From:** Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Sent:** Monday, October 26, 2020 11:35 AM  
**To:** 'YT(KB)' <[info@yewteegroup.com](mailto:info@yewteegroup.com)>; Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Cc:** 'Yew Tee Automobile' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>  
**Subject:** RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear May,

We refer to the above matter.

Liability is unclear as such we are unable to proceed with direct settlement.

Please let us have a copy of your customer's video footage as stated in his police report.

Kindly advise if you still wish to proceed with survey for your customer's vehicle.

Thank you.

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**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Elizabeth Chew**, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | [elizabeth.chew@sg.gaig.com](mailto:elizabeth.chew@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** YT(KB) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>  
**Sent:** 26 October 2020 10:04 AM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

Cc: 'Yew Tee Automobile' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>; Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** [External] RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Sir / Madam,

We choose LKK Auto Consultants.

Thank you.

Best Regards



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,  
#01-61, Singapore 417800

Office: 6702 3113

Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)



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**From:** Motor Claims

**Sent:** Monday, October 26, 2020 9:48 AM

**To:** YT(KB)

**Cc:** 'Yew Tee Automobile' ; Chew, Elizabeth

**Subject:** GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

**Without Prejudice**

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed September 11, 2019

**Moody's**  
**A1 (Good)**  
Published April 2020

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**A+ (Strong)**  
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**From:** YT(KB) <[info@yewteegroup.com](mailto:info@yewteegroup.com)>

**Sent:** 23 October 2020 3:27 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** 'Yew Tee Automobile' <[utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)>

**Subject:** [External] Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Hi Motor Claims Department,

Kindly arrange Survey Before Repair.

Meanwhile kindly inform on who is the officer in charge for this case and let us have the liability before the survey arrangement.

Thank you.

Best Regards

**MAY**



**Yew Tee Automobile Tech Pte Ltd**

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800  
Office: 6702 3113  
Email: [utauto@singnet.com.sg](mailto:utauto@singnet.com.sg)



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