

Veron Chen (LKKAUTO)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Monday, 30 November 2020 8:10 AM
To: 'YT(KB)'
Cc: utauto@singnet.com.sg; Admin-D (LKKAUTO); assignments; SUR
Subject: RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear May,

We refer to your email below and thank you for the attached PIR.

Without prejudice to any other related claims we agree to have a direct settlement with your company on behalf of our insured, subject to our surveyor's recommendation on costs of repair and number of days for LOU/LOR. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Kindly forward us all the supporting document to enable us to consider your client's claim.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: YT(KB) <info@yewteegroup.com>
Sent: 27 November 2020 5:16 PM
To: Motor Claims <motorclaims@sg.gaig.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: utauto@singnet.com.sg; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Shery,

Attached with Police Investigation result.

Kindly let us have the liability for this case.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto2@singnet.com.sg



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From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Wednesday, 28 October 2020 4:01 PM

To: YT(HQ) <info@yewteegroup.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: utauto@singnet.com.sg; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Without Prejudice

Dear May,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



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A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

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From: YT(KB) <info@yewteegroup.com>

Sent: 28 October 2020 3:49 PM

To: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>

Subject: [External] RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Elizabeth,

Kindly arrange Survey Before Repair at Kaki Bukit by tomorrow morning 11am.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto@singnet.com.sg

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From: YT(KB) <info@yewteegroup.com>
Sent: Monday, October 26, 2020 12:19 PM
To: 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>; 'Motor Claims' <motorclaims@sg.gaig.com>
Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>
Subject: RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Elizabeth,

Please hold the survey, will check video footage with our client and get back to you shortly.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,
#01-61, Singapore 417800

Office: 6702 3113

Email: utauto@singnet.com.sg



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From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Monday, October 26, 2020 11:35 AM
To: 'YT(KB)' <info@yewteegroup.com>; Motor Claims <motorclaims@sg.gaig.com>
Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>
Subject: RE: RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear May,

We refer to the above matter.

Liability is unclear as such we are unable to proceed with direct settlement.

Please let us have a copy of your customer's video footage as stated in his police report.

Kindly advise if you still wish to proceed with survey for your customer's vehicle.

Thank you.

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For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

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From: YT(KB) <info@yewteegroup.com>

Sent: 26 October 2020 10:04 AM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Dear Sir / Madam,

We choose LKK Auto Consultants.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

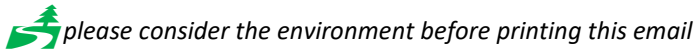
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From: Motor Claims
Sent: Monday, October 26, 2020 9:48 AM
To: YT(KB)
Cc: 'Yew Tee Automobile' ; Chew, Elizabeth
Subject: GIAG ref:CLMOMVC000003901, Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



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Published April 2020

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From: YT(KB) <info@yewteegroup.com>

Sent: 23 October 2020 3:27 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: 'Yew Tee Automobile' <utauto@singnet.com.sg>

Subject: [External] Accident involving FBF7258Y (NTUC) claiming against GY233E (GREAT AMERICAN) on 15.10.2020

Hi Motor Claims Department,

Kindly arrange Survey Before Repair.

Meanwhile kindly inform on who is the officer in charge for this case and let us have the liability before the survey arrangement.

Thank you.

Best Regards

MAY



Yew Tee Automobile Tech Pte Ltd

Branch Office:

Synergy@KB, 25 Kaki Bukit Road 4,

#01-61, Singapore 417800

Office: 6702 3113

Email: utauto@singnet.com.sg



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