

Veron Chen (LKKAUTO)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Sent: Friday, 18 December 2020 10:36 AM
To: 'yeedoo@sanfumotor.com.sg'
Cc: Admin-D (LKKAUTO); 'sanfumotor0243@gmail.com'
Subject: FW: RE: GAIC REF: CLMOMVC000003901 ACCIDENT INVOLVING OUR INSURED VEHICLE FBF7258Y AND GY233E ON 15/10/2020

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Yee Doo,

We refer to your email below.

Without prejudice to any other related claims we agree to have a direct settlement with your company on behalf of our insured, subject to our surveyor's recommendation on costs of repair and number of days for LOU/LOR. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Kindly forward us all the supporting document to enable us to consider your client's claim.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 68047845 | F. +65 62353354 | elizabeth.chew@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published December 2018

Standard & Poor's
A+ (Strong)
Affirmed February 23, 2018

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Yee doo <yeedoo@sanfumotor.com.sg>

Sent: 17 December 2020 12:59 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>

Cc: 'sanfumotor0243' <sanfumotor0243@gmail.com>

Subject: [External] RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBF7258Y AND GY233E ON 15/10/2020

Dear,

noted , else may i know how was the liability ? Kindly let us know if clear.

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to 6pm I Sun & Public Holidays Closed



---- On Thu, 17 Dec 2020 12:27:53 +0800 **Nivitha (LKK Auto)** <admin-d@lkkauto.com> wrote --
--

Later he will come. Maybe after lunch

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Yee doo <yeedoo@sanfumotor.com.sg>

Sent: Thursday, 17 December 2020 12:20 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: sanfumotor0243 <sanfumotor0243@gmail.com>

Subject: Re: ACCIDENT INVOLVING OUR INSURED VEHICLE FBF7258Y AND GY233E ON 15/10/2020

Dear,

Hi, is bike FBF7258Y .

May i know when your surveyor will drop by, so that i can stand by the bike for survey.

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

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---- On Thu, 17 Dec 2020 12:04:47 +0800 **Nivitha (LKK Auto)** <admin-d@lkkauto.com> wrote ----

Dear Yee Doo,

Is the vehicle GY 233E in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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