

Nivitha (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 29 October 2020 4:19 PM
To: Betty Wong
Cc: SUR; assignments
Subject: RE: Accident involving SLT 223 B & GBG 5725 Z on 28/10/2020 (PRE-REPAIR SURVEY REQUEST) (OUR RFE: M2005322-CK)

Dear Betty,

Thanks for the email.

Dear Assignment Team,

Kindly assist.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Betty Wong <BettyWong@tokiomarine.com.sg>
Sent: Thursday, 29 October 2020 4:14 pm
To: claims_rar@bifrostauto.com
Cc: SUR <sur@lkkauto.com>
Subject: FW: Accident involving SLT 223 B & GBG 5725 Z on 28/10/2020 (PRE-REPAIR SURVEY REQUEST) (OUR RFE: M2005322-CK)

WITHOUT PREJUDICE

Hi Sir/Madam

**** NON REPORTING CASE**

Please be informed that our Insured has not reported the above accident to us yet.

As per our agreement, LKK Auto will attend to the PRS.

Hi Vernon – (LKK AUTO – TEL: 6256 3561)

Please assist to the PRS.

Thank you

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Best Regards

Betty Wong

Administrative Assistant, Motor Claims

Tokio Marine Insurance Singapore Ltd.
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6410 | F (65) 6221 2101
E bettywong@tokiomarine.com.sg | W www.tokiomarine.com

A member of the
Tokio Marine Group

Please note that all personal information provided to Tokio Marine Insurance Singapore Ltd. is subject to the Personal Data Protection Policy Statement posted at www.tokiomarine.com.

From: Angela Tan Kim Lay **On Behalf Of** Motor Claims

Sent: 29/10/2020 2:32 PM

To: Betty Wong <BettyWong@tokiomarine.com.sg>

Subject: FW: Accident involving SLT 223 B & GBG 5725 Z on 28/10/2020 (PRE-REPAIR SURVEY REQUEST) (non - reporting)

Hi Betty,

Please registration & assist PRS

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Thank you.

Regards

Angela Tan (Ms)

Motor Claims Department

Tokio Marine Insurance Singapore Ltd.
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6403 | F (65) 6221 2101 |
E angelatan@tokiomarine.com.sg | www.tokiomarine.com

From: Claims Dept [mailto:claims_rar@bifrostauto.com]

Sent: Thursday, 29 October 2020 2:16 pm

To: Motor Claims <motorclaims@tokiomarine.com.sg>

Cc: claims <claims@bifrostauto.com>; Lucas Chow <assessment_ral@bifrostauto.com>

Subject: Accident involving SLT 223 B & GBG 5725 Z on 28/10/2020 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, FASTFETCH SERVICES , to notify you of the aforesaid accident involving our client's vehicle SLT 223 B and your insured's vehicle GBG 5725 Z on 28/10/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBG 5725 Z for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 29/10/2020

PRS ARRANGEMENT (Date & Time) : 30/10/2020 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237

This message contains confidential information and is intended only for the addressee named. If you are not the named addressee (or authorised to receive for the addressee) you must not disseminate, distribute or copy this email. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete this e-mail from your system.