

## Celine Fong (LKKAUTO)

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**From:** Guo Qiang (LKKAUTO)  
**Sent:** Wednesday, 23 June 2021 1:10 PM  
**To:** SUR; CS A Team  
**Subject:** 转发: 5th REMINDER Finalise of SLT 223 B - DOA: 28/10/2020

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发件人: Assessment Dept <assessment\_ral@bifrotauto.com>  
已发送: 2021 年 6 月 23 日 13:10:04 (UTC+08:00) Kuala Lumpur, Singapore  
收件人: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>  
抄送: claims <claims@bifrotauto.com>  
主题: Re: 5th REMINDER Finalise of SLT 223 B - DOA: 28/10/2020

Without Prejudice

Dear Guo Qiang,

We confirm finalisation at L/S \$4,050 with 4 repair days.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 22 Jun 2021, at 3:59 PM, Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)> wrote:

Dear Suanne,

Finalize COR \$4050 before GST @ 4 days.  
COR subject to insurance approval.

Regards,  
Guo Qiang

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**From:** Assessment Dept [[mailto:assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)]  
**Sent:** Monday, 21 June, 2021 5:01 PM  
**To:** Guo Qiang (LKKAUTO); Denise Tay (LKKAUTO)  
**Cc:** Admin A; claims; Veron Chen (LKKAUTO)  
**Subject:** Re: 5th REMINDER Finalise of SLT 223 B - DOA: 28/10/2020

**5th Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

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Regards,  
Suanne Tan  
Motor Claims Department

On 11 Jun 2021, at 1:51 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

**4th Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 28 May 2021, at 12:39 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

**3rd Reminder**

Dear Guo Qiang,

Are you okay?

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Regards,  
Suanne Tan  
Motor Claims Department

On 21 May 2021, at 12:28 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

**2nd Reminder**

Dear Guo Qiang,

We have yet to receive a response from you.

Please let us have your final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 10 May 2021, at 1:17 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

Dear Denise/ Guo Qiang,

Please confirm finalisation as soon as possible.

Reattaching estimate fyn.

Thank you.

Regards,  
Suanne Tan  
Motor Claims Department

<SLT 223 B - MARKED ESTIMATE.pdf>

On 5 Jan 2021, at 5:25 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

Hi Guo Qiang,

Gentle reminder.

Kindly let us have your finalisation.

*Thank you.*

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Bifrost Auto Pte Ltd  
Motor Claims Department  
Tel: 9329 0237

On Thu, 24 Dec 2020 at 12:12, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

Hi Guo Qiang,

Kindly finalise the repair cost with us as soon as possible.

Enclosed the after paint photo for your perusal.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Bifrost Auto Pte Ltd  
Motor Claims Department  
Tel: 9329 0237