

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 30 October, 2020 10:27 AM
To: jiarong@roypartners.com.sg; assignments@lkkauto.com; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Pre-Repair Inspection - SNM20D204091/C02/YN 4315X/tohhs
Attachments: CCF29020.pdf

Without Prejudice

Your Ref: MKR/307/9761/2020/jr.jt - FBJ 9810T

Our Ref: SNM20D204091/C02/YN 4315X/tohhs – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for survey on FBJ9810T. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: jiarong@roypartners.com.sg <jiarong@roypartners.com.sg>
Sent: Friday, October 30, 2020 10:01 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Pre-Repair Inspection - SNM20D204091/C02/YN 4315X/tohhs

Dear Sir,

Our client selects Adrian Ling from LKK as the single joint expert for the above Pre repair inspection.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963

with immediate effect. We will not be able to answer any calls too. Please direct all correspondence to us by email.

With regards,

Chia Jia Rong

M/s Roy & Partners

133 New Bridge Road

#08-09

China Town Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : jiaorong@roypartners.com.sg

IMPORTANT NOTE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 30 October 2020 9:50 am

To: jaslyn@roypartners.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Pre-Repair Inspection - SNM20D204091/C02/YN 4315X/tohhs

Without Prejudice

Your Ref: MKR/307/9761/2020/jr.jt - FBJ 9810T

Our Ref: SNM20D204091/C02/YN 4315X/tohhs – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 29 October 2020.

Take notice that we shall not be accepting any of your surveyors as SJE.

While waiting for our Insured to file Accident report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: jaslyn@roypartners.com.sg <jaslyn@roypartners.com.sg>

Sent: Thursday, October 29, 2020 2:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: motorstopoffice@gmail.com

Subject: Pre-Repair Inspection

Without Prejudice

Save as to cost

Our Ref: MKR/307/9761/2020/jr.jt
Your Ref: Your insured vehicle YN 4315X

Dear Sirs,

**CLAIMANT: MOHD YUSOFF BIN HASIM (OWNER OF FBJ 9810T)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBJ 9810T AND YN 4315X ALONG
HOUGANG AVENUE 3 ON 27.10.2020 AT ABOUT 1820 HOURS.**

We refer to the above matter.

We act for Mohd Yusoff Bin Hashim, the owner of the motor bike no. **FBJ 9810T**.

We are instructed by our client to notify you of a road traffic accident on **27.10.2020** at about **1820** hours along **HOUGANG AVENUE 3** involving our client's motor bike registration number **FBJ 9810T** and motor vehicle registration number **YN 4315X** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor bike **FBJ 9810T** has been damaged. Before our client proceed to repair the damaged motor bike, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor bike SKA 8310S at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to

arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

*In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. **Please direct all correspondence to us by email.***

Thanks & regards,

Jaslyn

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : jaslyn@roypartners.com.sg

IMPORTANT NOTE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please notify the sender immediately. You should also delete and destroy all copies of it. Thank you.