

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 November 2020 2:19 PM
To: Admin-D (LKKAUTO); 'Motor Claims'; assignments
Cc: 'Chew, Elizabeth'; SUR
Subject: RE: GAIG ref:CLMOMVP000001105, Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)
Attachments: PRELI REVISED.pdf

Dear Shery,

Enclosed preliminary revised of vehicle SLL 9939C
Date of survey: 30/10/20
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 30 October 2020 8:59 AM
To: 'Motor Claims' <motorclaims@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>; SUR <sur@lkkauto.com>
Subject: RE: GAIG ref:CLMOMVP000001105, Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Thursday, 29 October 2020 5:33 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: RE: GAIG ref:CLMOMVP000001105, Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)

Without Prejudice

Dear Ashlyn,

Noted on your request, as our client has not reported the accident we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: 29 October 2020 5:30 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: [External] RE: GAIG ref:CLMOMVP000001105, Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)

Dear Shery,

We would like to choose LKK Auto Consultants to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Motor Claims <motorclaims@sg.gaig.com>

Sent: Thursday, 29 October 2020 5:25 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Subject: GAIG ref:CLMOMVP000001105, Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Without Prejudice

Dear Sirs,

Our client has not reported accident thus we are unable to provide any liability at this point.

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://www.gaig.com/FinancialStrength).

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: 29 October 2020 5:13 PM

To: Motor Claims <motorclaims@sg.gaig.com>; General Claims <GeneralClaims@sg.gaig.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: [External] Direct Settlement (ST) - Accident Involving SLL9939C (GRAB) & SDZ8863P DOA 29.10.2020 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SDZ8863P** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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