

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 9 November 2020 4:02 PM
To: Chua, Gek Tiang Ruth
Cc: SUR
Subject: RE: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20
Attachments: YN3754T.pdf

Dear Ruth,

Our surveyor had viewed the video at ComfortDelgro Engineering and the taxi was hit by the truck hydraulic lift. (kindly see the encircled parts in the attached photos)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 5 November 2020 4:43 PM
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20

Dear Ruth,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Sent: Thursday, 5 November 2020 4:25 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20
Importance: High

Dear Shiau Chan

Please advise how are the damages consistent?

Which part of insured's vehicle caused that one dent in the middle of the taxi?

Enclosed photos of both vehicles.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Thanks and Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | T: 6461 6555



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From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 30 October 2020 2:30 pm

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20

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Dear Ruth,

Enclosed herewith preliminary advice of SHC 8182U.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 30 October 2020 9:19 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Chiang Liat Choon' <chianglc@cdge.com.sg>

Subject: RE: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 30 October, 2020 9:14 AM

To: Loke Wei Yieng <LokeWY@sparkcarcare.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Chiang Liat Choon <chianglc@cdge.com.sg>

Subject: LKK \ CMTD2003149/RUC - SHC8182U VS YN3754T(nr) THIRD PARTY CLAIM ACC ON 29.10.20

Without Prejudice

Our Reference : CMTD2003149/RUC

Your Reference: SHC8182U

Hi Wei Yieng,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg .

Please be informed that we have appointed **LKK AUTO** to survey the above vehicle.

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SHC8182U** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Aside to Ruth,

For your update.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Loke Wei Yieng <LokeWY@sparkcarcare.com>

Sent: Thursday, October 29, 2020 3:23 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chiang Liat Choon <chianglc@cdge.com.sg>

Subject: SHC8182U VS YN3754T THIRD PARTY CLAIM

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi officer in-charge,

Please see attached repair estimate and GIA.

Kindly arrange to survey vehicle.

Thanks,

Ms. Loke WY

Loyang Crash Repair

ComfortDelgro Engineering Pte Ltd

DID: 62148316



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Thursday, 29 October 2020 3:16 PM

To: Loke Wei Yieng <LokeWY@sparkcarcare.com>

Subject: Scan Image

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