

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 17 September 2021 11:44 AM
To: 'Goh, Jeremy'
Subject: RE: AIG Ref: #5767537391SG003#027# || Accident between SLA 5622 A and SHB 9621 T on 26 Oct 2020
Attachments: RE: ACCIDENT INVOLVING SLA 5622A AND SHB 9621T ON 26/10/2020

Hi Jeremy,

We refer to the above matter.

We have engaged insured on the private settlement and all matter have been resolved.

Shall process to uploaded all the necessary document and close off merimen.

Kindly assist to close off the matter at your end.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Monday, 30 August 2021 4:55 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: RE: AIG Ref: #5767537391SG003#027# || Accident between SLA 5622 A and SHB 9621 T on 26 Oct 2020

Hi Jeremy,

We noted the email below.

However just to check previous meeting with Mr Khoo mention that insured private settlement if AIG make payment for the survey fee would not affect insured policy.

Kindly confirm before we notify insured on the full settlement amount.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Monday, 30 August 2021 4:38 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: AIG Ref: #5767537391SG003#027# || Accident between SLA 5622 A and SHB 9621 T on 26 Oct 2020

Hi Asher,

Please bill to insured. Otherwise it will be reflected in the insurance system a payment has been made.

Thanks and Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1767

Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, August 30, 2021 4:32 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] RE: AIG Ref: #5767537391SG003#027# || Accident between SLA 5622 A and SHB 9621 T on 26 Oct 2020

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

We refer to the email below.

We have checked with insured and agreed with the private settlement.

Kindly advise that the survey fee will be paid by AIG or we bill insured.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Thursday, 26 August 2021 11:28 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: AIG Ref: #5767537391SG003#027# || Accident between SLA 5622 A and SHB 9621 T on 26 Oct 2020

Dear Asher,

I make reference to the case above.

Can I check with you if insured has been contacted?

Do insured have any inclination to private settle.

Do share with insured that they have a Section 2 Excess of \$3000.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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