

Nivitha (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 29 October 2020 4:12 PM
To: Hock Wah Motor Pte Ltd; 'assignments'; SUR
Subject: RE: CTPIS ref: SNM20D204092/C02. FW: TP CLAIM_SGY6189K & GBE3769X_DOA: 28/10/2020

[Strictly Confidential]

Without Prejudice

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 29 October 2020 4:09 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Subject: RE: CTPIS ref: SNM20D204092/C02. FW: TP CLAIM_SGY6189K & GBE3769X_DOA: 28/10/2020

Dear Cecilia

We would like to appoint Marcus Chua to conduct survey for above mention vehicle.

Has your insured reported?

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: 29 October 2020 16:07

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: CTPIS ref: SNM20D204092/C02. FW: TP CLAIM_SGY6189K & GBE3769X_DOA: 28/10/2020

[Strictly Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 29 October 2020 3:35 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204092/C02/GBE3769X/LOWCT / FW: TP CLAIM_SGY6189K & GBE3769X_DOA: 28/10/2020

Dear Cecilia,

Please **conduct PRS** for **SGY6189K**.

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 29 October 2020 3:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP CLAIM_SGY6189K & GBE3769X_DOA: 28/10/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBE3769X.

Please make necessary arrangement with Bedok.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg