Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 29 October, 2020 9:56 AM

To: 'Motor Claim - III'; SUR; Admin A; assignments

Cc: royston@smr.com.sg; 'Sherini Pillai'

Subject: RE: FBJ928Y AND SHC2822X, DOA 29 Aug 2020

Categories: HMK

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Thursday, 29 October, 2020 8:50 AM

To: Angie SH Cycle <angie@shcycle.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: royston@smr.com.sg; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: FBJ928Y AND SHC2822X, DOA 29 Aug 2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBJ928Y and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Angie SH Cycle <angie@shcycle.sg>
Sent: Wednesday, 28 October 2020 4:45 pm
To: Motor Claim - III motorclaim@iii.com.sg>

Cc: royston@smr.com.sg

Subject: RE: FBJ928Y AND SHC2822X, DOA 29 Aug 2020

Dear Gabriel,

We agree with your arrangement.

Thank you.

Angeline

From: Motor Claim - III < motorclaim@iii.com.sg>
Sent: Wednesday, 28 October 2020 2:26 PM
To: Angie SH Cycle < angie@shcycle.sg>

Cc: royston@smr.com.sg

Subject: RE: FBJ928Y AND SHC2822X, DOA 29 Aug 2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: Angie SH Cycle <angie@shcycle.sg>
Sent: Wednesday, 28 October 2020 1:13 pm
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: royston@smr.com.sg

Subject: FBJ928Y AND SHC2822X, DOA 29 Aug 2020

Dear Sir,

We are giving you notice of the above-mentioned accident involving Vehicle No. FBJ928Y and Vehicle No. SHC2822X insured by your company.

As the accident was caused solely by the negligence of your insured rider, we hold your company fully responsible for all the damages sustained by us as a result of the said accident.

We would appreciate it if you could call us to arrange for the survey of the vehicle.

Our Vehicle is now lying at

THE SINCERE MOTOR REPAIRING PTE LTD 20 SHAW ROAD #01-03 CHING SHINE INDUSTRIAL BUILDING SINGAPORE 367956

Tel: 63832767

If we do not hear from you within the next 48 hours, we shall deem it that you have waived your rights to survey our vehicle and we shall proceed to engage Independent surveyor without further reference to you. We henceforth reserve our rights to claim for loss of use during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is survey by a Motor surveyor appointed by the Insurance company.

Your kind co-operation in this respect will be very much appreciated.

Angeline

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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