

**Hsiao Tong (LKKAuto)**

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 11 January 2021 12:21 PM  
**To:** 'Jenny Lew'  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** [SEEK MANDATE] SNM20D204051/C03/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020  
**Attachments:** LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Your ref : **SNM20D204051/C03/YN7127C/LEWLC**  
Our ref : CC6/CTI20011779/Upa3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING YN7127C(CTI) / JKS8925/ OTHERS ON 27/10/2020**

We refer to the above matter.

This is a 3 vehicles chain collision whereby our insured was the last vehicle. BOLA is not applicable as third party is a foreign vehicle. We did clarify with insured the nature of the accident and he/she is aware that NCD (if any) may be affected.

We seek your approval to offer Third Party repairer **"T K LEE AUTOMOTIVE PTE LTD"** at **\$8,806.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 22,474.35		\$ 8,600.00
2. Loss of Use (15days x \$100.00)	\$ 1,500.00		<u>\$ 700.00 (14days x \$50.00)</u>
			\$ 9,300.00
		<b>@90%</b>	<b>\$ 8,370.00</b>
3. VEP Fee (11days x \$35.00)	\$ 385.00		\$ 350.00 (10days x \$35.00)[From 29 Oct till 11 Nov 2020]
4. LTA/GIA Search Fee	\$ 36.45		\$ 36.45
5. Towing Fee	\$ 50.00		\$ 50.00
Total	\$ 24,445.80		<b><u>\$ 8,806.45</u></b>

Surveyor recommended 11 days for repair + 2Sunday + 1PRS = **14days**.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 16 November 2020 9:27 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: SNM20D204051/C03/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 30 October, 2020 2:12 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204051/C03/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear Mei Kwan,

Claim no should be Claim no. SNM20D204051/C03/YN7127C/LEWLC

Please refer to attached.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, October 30, 2020 12:48 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204051/C02/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204051/C02/YN7127C/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 30 October 2020 11:46 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle JKS 8925 at M/s T K Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP police report
- Log card
- Insurance cert

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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