

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 16 November, 2020 9:27 AM
To: Jenny Lew
Cc: Admin A; Khanchna (LKK Auto)
Subject: RE: SNM20D204051/C03/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf
Categories: HMK

Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 30 October, 2020 2:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204051/C03/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear Mei Kwan,

Claim no should be Claim no. SNM20D204051/C03/YN7127C/LEWLC

Please refer to attached.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 30, 2020 12:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204051/C02/YN7127C/LEWLC / FW: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM20D204051/C02/YN7127C/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 30 October 2020 11:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN7127C (OI : CTI - TBA) AND JKS8925 (TP : LKK REF - CC6/CTI20011779/Uka3) on 27/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle JKS 8925 at M/s T K Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP police report
- Log card
- Insurance cert

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)