Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 28 October, 2020 5:33 PM

To: service@kkimhin.com.sq

Claims Dept of CTI; Chong Boon Sen; Sandra (Gmail); 'SUR'; Summer Lee (LKK

Auto); assignments@lkkauto.com

Subject: RE: SNM20D204075/C02/YN8896J/THAMYL / FW: Accident Involving SKX 2642 C

and YN 8896 J on 26 Oct 2020

Attachments: GIAreport 2642.PDF

[Confidential]

Without Prejudice

Dear Sandra

Thanks for reply.

Dear LKK

Please conduct PRS

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: service <service@kkimhin.com.sg>
Sent: Wednesday, October 28, 2020 4:19 PM

To: Pauline Tham <pauline tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen

<boonsen.chong@sg.cntaiping.com>; Sandra (Gmail) <sandrakhong@gmail.com>; service@kkimhin.com.sg
Subject: RE: SNM20D204075/C02/YN8896J/THAMYL / FW: Accident Involving SKX 2642 C and YN 8896 J on
26 Oct 2020

Ms Pauline, re-send. Thank you.

Best Regards Sandra 6452 7018 9622 2116

K. Kim Hin Auto Pte Ltd

From: "service" <<u>service@kkimhin.com.sg</u>> **Sent**: Wednesday, October 28, 2020 2:51 PM

To: "Pauline Tham" < <u>pauline.tham@sq.cntaiping.com</u> >

Cc: "Claims Dept of CTI" < com, "Chong Boon Sen" < boonsen.chong@sg.cntaiping.com>, service@kkimhin.com.sq, "Sandra (Gmail)" < sandrakhong@gmail.com>

Subject: RE: SNM20D204075/C02/YN8896J/THAMYL / FW: Accident Involving SKX 2642 C and YN 8896 J on 26 Oct 2020

Dear Pauline

Please kindly appoint Kenneth Kong. Thank you.

Vehicle is in.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd

From: "Pauline Tham" < <u>pauline.tham@sg.cntaiping.com</u> >

Sent: Wednesday, October 28, 2020 2:26 PM

To: "service@kkimhin.com.sg" <service@kkimhin.com.sg>, "service@kkimhin.com.sg" <service@kkimhin.com.sg>, "sandrakhong@gmail.com" <sandrakhong@gmail.com>

Cc: "Claims Dept of CTI" <<u>claimsdept@sg.cntaiping.com</u>>, "Chong Boon Sen" <<u>boonsen.chong@sg.cntaiping.com</u>> **Subject**: RE: SNM20D204075/C02/YN8896J/THAMYL / FW: Accident Involving SKX 2642 C and YN 8896 J on 26 Oct 2020

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua

Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: Chong Boon Sen

Sent: Wednesday, October 28, 2020 1:39 PM

To: service@kkimhin.com.sg; service@kkimhin.com.sg; sandrakhong@gmail.com; Pauline Tham

<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204075/C02/YN8896J/THAMYL / FW: Accident Involving SKX 2642 C and YN 8896 J on 26 Oct 2020

Dear Pauline,

Please conduct PRS for SKX2642C.

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ???? Taiping SG

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From: service <<u>service@kkimhin.com.sg</u>>
Sent: Wednesday, 28 October 2020 12:28 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: service@kkimhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com> Subject: Accident Involving SKX 2642 C and YN 8896 J on 26 Oct 2020

Your Ref: YN 8896 J (China Taiping)

Our Ref: SKX 2642 C

Dear Officer

Good day to you.

Enclosed the GIA report of our client SKX 2642 C who was hit by your insured YN 8896 J on 26 Oct 2020.

Vehicle is in the workshop. Please kindly arrange for survey.

Best Regards Sandra 6452 7018 9622 2116 K. Kim Hin Auto Pte Ltd