

Shirley Hiew (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 30 October 2020 10:34 am
To: Ong Shiyong; Admin-D (LKKAuto); Admin A; Mei Kwan (LKKAuto); Ivy Yong
Cc: Jason; Lina Pang; Phoebe Xie
Subject: Claims ref no. CDMCG20001565 REQUEST FOR PRE-REPAIR INSPECTION FOR SJK 1513D DOA: 28.10.2020

Hi All

Please refer to subject heading for our Claims ref no.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, 28 October 2020 2:57 pm
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>; Ivy Yong <ivy.yong@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJK 1513D DOA: 28.10.2020

Hi Ivy

Please register, upload this email and inform LKK our claims ref no. Thank you.

Hi LKK,

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

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5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Wednesday, 28 October 2020 2:22 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJK 1513D DOA: 28.10.2020

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK AUTO CONSULTANTS PTE LTD**) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, October 28, 2020 2:12 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJK 1513D DOA: 28.10.2020

Dear Shiying,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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DID.: +65 6829 9194

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Wednesday, 28 October 2020 11:10 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJK 1513D DOA: 28.10.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [YP 7919Z.](#)

Date of accident: [28/10/2020](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SJK 1513D.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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