

Shirley Hiew (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Monday, 2 November 2020 5:22 pm
To: Shirley Hiew (LKK Auto)
Cc: SUR
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 613R, INSURED VEHICLE: GBD 6349K, DOA: 23-10-2020)

EQI REF: DM20HO01617/JT

Dear Shirley,

Please note our claim reference number above.

Kindly advice workshop to send their LOD direct to EQI for our handling and let us have your billing and report once available.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

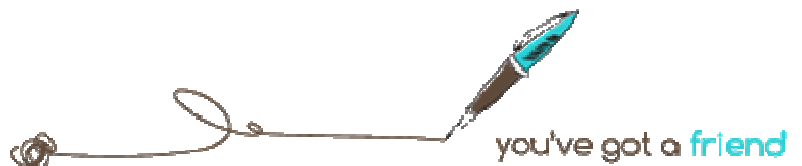
Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: 02 November 2020 16:50
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 613R, INSURED VEHICLE: GBD 6349K, DOA: 23-10-2020)

Dear Sir/Madam,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 28 October 2020 4:10 pm
To: egiprs@eqinsurance.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 613R, INSURED VEHICLE: GBD 6349K, DOA: 23-10-2020)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle **SHD 613R** at M/s: **TRANS-CAB AUTO SERVICES PTE LTD**, NO.2 ANG MO KIO ST 63 SINGAPORE 569111.

Enclosed herewith a copy of TP's GIA report, estimate & preliminary advice.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

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