

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 29 October 2020 2:23 PM  
**To:** Kevin Leong Wai Kit; Rasul (LKKAUTO)  
**Cc:** Andre Chow En De  
**Subject:** RE: SDK 6168E DOA : 28/10/2020

Dear Kevin,

As instructed by our client, please proceed to repair the **insured vehicle SDK 6168E, NOT EXCEEDING repair limit \$13,500/- or whichever lower, (Excess \$300/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**NOTE: Re-inspection require on hidden part, check item, supplementary part with clear photo.**

**Before painting photo require on (Rear RH Fender, B Pillar and repaired Panel)**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Sent:** Thursday, 29 October 2020 11:53 AM  
**To:** Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>  
**Subject:** Re: SDK 6168E doa : 28/10/2020

Dear Veron,

Can the repair limit fix at 13,500k?

Thanks

Kevin Leong

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Thursday, October 29, 2020 10:59:34 AM  
**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: SDK 6168E doa : 28/10/2020

**This email was sent from outside of your organisation**

Dear Kevin,

Refer to your conversation with Rasul.

Vehicle repair limit Not Exceeding \$13,000/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Thursday, 29 October 2020 9:51 AM  
**To:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** SDK 6168E doa : 28/10/2020

Hi Kevin,

As spoken, repair limit is 14K

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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*Save the Earth. Print only when necessary.*

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